SOLUTION DELIVERY

Global Services & Support

NICE · ACTIMIZE

DELIVER MEASURABLE VALUE TO CLIENTS

Enable clients to meet unique regulatory and organizational needs by guiding them through the lifecycle of designing, implementing, and enhancing Actimize financial crime and compliance risk management solutions.

NICE ACTIMIZE SOLUTION DELIVERY

NICE Actimize Solution Delivery services employ a proven methodology to translate the client's vision into a working solution. With extensive experience in product implementation and configuration, the Actimize team of certified professionals offers robust insight into industry and business needs, vast expertise in financial crime and compliance risk management, deep knowledge of Actimize solutions, and a solid understanding of the various technologies that interact with Actimize applications across the organization.

LEVERAGE SOLUTION AND FINANCIAL INDUSTRY EXPERTISE

Select the team with the most experience implementing and using Actimize solutions in all matter of applications for the financial industry. Meet both current and evolving business and regulatory requirements with high quality, effective technology solutions configured to each firm's unique needs, supported by the breadth and depth of more than 200 solution delivery professionals across six continents.

UTILIZE PROVEN PROCESSES AND BEST PRACTICES

Benefit from the experience of more than 250 implementations for firms across the globe, ranging from regional specialists to the world's largest financial institutions. Gain the insights and best practices developed from past deployments and tuning projects, including standard project templates and proven processes, without the learning curve or risk associated with "starting from scratch".

ACCESS ACTIMIZE SOLUTION AND INDUSTRY EXPERTS

Through Actimize Service Delivery, gain access and provide feedback to subject matter experts, product managers, and developers, ensuring Actimize solutions consistently function at peak performance and support current and changing firm and regulatory needs. Receive the knowledge and skills needed to derive the greatest value from the investment in Actimize solutions and help shape future enhancements.

ACTIMIZE SOLUTION DELIVERY

EXPERTISE

Actimize Specialists
Global Experience
Risk Expertise
250+ Deployments

METHODOLOGY

Proven Process
Best Practices
Standard Project Plans
Data Validation Approach
Project Templates
Tuning Specialists

ACCESS

200+ Consultants
Training Experts
24/7 Support
Engineering
Product Management
Actimize Management

Actimize Solution Delivery provides a comprehensive approach to financial crime and compliance risk management technology

SERVICE OFFERINGS

Solution Implementation

Given its global expertise, Actimize is uniquely positioned to handle an end-to-end solution deployment – from initial definition of business and technical requirements to detailed architecture and product design to comprehensive quality assurance – ensuring complete test and validation before implementation. This speeds successful solution delivery with the lowest possible total cost.

Upgrade & Migration Support

Actimize Solution Delivery offers direct upgrade support to ensure existing settings and configuration work is preserved during an Actimize solution upgrade. Indirect support, in the form of prepackaged tools, online resources, and over-the-phone support are offered for minor version updates.

Model Tuning

Actimize provides detailed assessments and recommendations to improve alert quality, solution performance, and detection accuracy. A review of current solution parameters, thresholds, models, and risk scores provides better detection logic and higher alert conversion rates, lowering false positives and increasing productivity.

Performance Optimization

Actimize Solution Delivery offers in-depth analysis of hardware, operating systems, and storage to provide additional capacity, integrate redundant systems, improve current processing, and ensure optimal solution performance and detection accuracy of Actimize solutions and dependent technologies.

Advanced Enterprise Integration

With the number and complexity of new products, mergers and acquisitions, and organizational restructuring, taking advantage of shared and integrated systems can result in significant cost savings and operational efficiencies. Actimize Solution Delivery enables end-to-end integration of Actimize technology with external systems across channels, products, or lines of business, maximizing value of existing investments.

Expert-to-expert Services

With experience from over 250 solution implementations, Actimize experts provide one-on-one training, guidance, and mentoring across multiple personas – implementers, business analysts, system administrators, and more. This helps clients develop the required skills and knowledge to ensure confident understanding and ownership of their Actimize solution.

Custom Solution Extensibility

In today's dynamic and increasingly rigorous regulatory and highly competitive business environment, Actimize knows it is important to ensure clients' solutions are staying ahead of changing needs and requirements. Leveraging a highly flexible, scalable platform and easy-to-use development tools, Actimize professionals collaborate with client staff to build and extend solutions to meet evolving regulatory and unique business needs.

ABOUT NICE ACTIMIZE

NICE Actimize is the largest and broadest provider of financial crime, risk and compliance solutions for regional and global financial institutions, as well as government regulators. Consistently ranked as number one in the space, NICE Actimize experts apply innovative technology to protect institutions and safeguard consumers and investors assets by identifying financial crime, preventing fraud and providing regulatory compliance. The company provides real-time, cross-channel fraud prevention, anti-money laundering detection, and trading surveillance solutions that address such concerns as payment fraud, cybercrime, sanctions monitoring, market abuse, customer due diligence and insider trading.

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