

Leading Belgian Bank Finds Gaps & Enhances Security

About the Institution



Diversified portfolio of retail, banking insurance, asset management & other financial products

Business Need



Increase in online fraud caused by authentication & scoring failures



Fraudsters bypassed hard tokens for front-end authentication (mandated by regulators)



Back-end tuning & strategy ignored; over-reliance on front-end controls

The Solution



Actimize Business Consulting enables clients to develop & assess risk strategy, maximize investments, ensure adequate controls & mitigate vulnerabilities

The Impact

Demonstrated need for real-time monitoring to mitigate risk & better manage faster payments

Identified 15 areas for improvement, both quick wins & tactical/ strategic plans



Determined that end-point/device identification would enhance detection & protect customer accounts