



Brochure

# ActOne Investigation and Case Management

A One-for-All Intelligent  
Investigation Platform



# Firms Turn to Technology to Close Operational Gaps

With rising transaction volumes and increasingly sophisticated financial crimes, Financial Institutions (FIs) are facing more alerts than ever before. In response, FIs must enable their analysts and investigators to improve decision making and reduce investigation time. As the industry transforms to close these operational gaps, it's clear that firms need a complete paradigm shift in how they view and tackle financial crime investigations—that only technology can solve.

## Get a Complete Picture of Risk

NICE Actimize's ActOne investigation management provides a unified platform to manage alerts and cases across a wide ecosystem of financial crime solutions. ActOne introduces intelligent automation, enabling FIs to deploy a virtual workforce for collaboration with human investigators, as well as visual storytelling, allowing analysts and investigators to uncover more risks by viewing relationships between entities and alerts.

➔ **By viewing information in an intuitive, visual manner, analysts can immediately:**

- **See relationships between entities and alerts**
- **Gain a comprehensive view of risk at their fingertips**
- **View all related information**
- **Review related events timeline**

### Reduce Operational Costs

Consolidate your existing investigation and case management, alerting and detection systems with comprehensive investigation capabilities. Standard tools support customized reports, dashboards, and common business applications, reducing time and cost for configuration, maintenance and upgrades.

### Reduce Investigation Time and Improve Accuracy

Use a single application that presents entity data visually to help analysts identify and assess risk, quickly. Workload is effectively managed with guided workflows, automatic prioritization of cases and alerts, and comprehensive reporting. Easy-to-configure robotics eliminates manual tasks so analysts and investigators can focus on knowledge work.

### Meet Changing Business Requirements

Reduce your dependence on IT with a flexible, scalable solution. Administrators are empowered to address changing business needs and evolving regulatory requirements with the ability to independently develop new forms, workflows, reports, dashboards, automated activities and more with intuitive design tools.

# Key Features to Improve Your Efficiency and Accuracy

## Alert Ingestion & Consolidation

Unify investigations across the enterprise by ingesting, enriching and consolidating alerts generated from internal or third-party systems. Improve risk-based alert prioritization while reducing workloads.

## Automation

Use the Virtual Workforce to easily configure robotics to automate any investigation activity, significantly reducing operational costs and human error.

## Modern User Experience

Work smarter with visual storytelling, easy-to-use online help, global search and personalization options. Unlike other case management solutions, ActOne eliminates the need for horizontal scrolling by maximizing real estate utilization.

## Entity Insights

View visual relationships across entities as well as connections between alerts and entities to uncover risks and drill down to reveal deep insights. A risk index value is automatically assigned to every entity to improve prioritization and accelerate decision-making.

## Collaboration

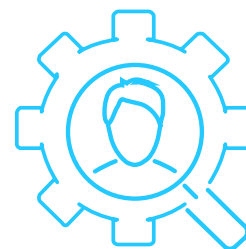
The Activity Center provides real-time notifications on changes to any case or work item, whether actions are taken by analysts or robots—enabling unmatched collaboration.

## Interactive Management and Oversight

Effectively manage daily tasks, key risk metrics and losses by aggregating information with interactive dashboards and reports. View related workflow reminders, open work items, trends, aging statistics and key financial data in a single location to better ensure quality and oversight.

## Reporting and Audit Control

Use ad-hoc querying for large volumes of transactional, reference and unstructured data across attached data sources to drive accurate results and rapid response to time-sensitive investigations. Built-in auditing of every activity, including analyst and administrator activity, timestamps and source IP ensure that record keeping is an integrated part of managing risk.



**Actimize case management solutions** are widely adopted by global financial services organizations to unify their view of risk, optimize operations and empower their teams. Actimize solutions provide a firm-wide approach to address financial crime, risk and compliance across the enterprise. ActOne consolidates information from underlying detection systems into a single, user-friendly application for managing alerts, developing cases, investigating issues and more.

Our proven technology helps you improve operations, reduce compliance cost and continue to evolve, regardless of how the market or regulations change.

**Know more. Risk less.**

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## About NICE Actimize

NICE Actimize is the largest and broadest provider of financial crime, risk and compliance solutions for regional and global financial institutions, as well as government regulators. Consistently ranked as number one in the space, NICE Actimize experts apply innovative technology to protect institutions and safeguard consumers' and investors' assets by identifying financial crime, preventing fraud and providing regulatory compliance. The company provides real-time, cross-channel fraud prevention, anti-money laundering detection, and trading surveillance solutions that address such concerns as payment fraud, cybercrime, sanctions monitoring, market abuse, customer due diligence and insider trading.

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