**NICE ACTIMIZE**

# Education Services

## Achieve Full Solution Adoption

Increasing market and client needs, regulatory change and the technology revolution all combine to create critical challenges in the world of financial crime and compliance.

NICE Actimize Education Services provides learning paths to take your internal resources to the next level, helping you get the most out of your NICE Actimize solutions and meet those critical challenges. Our in-depth product and technology programs enable teams to develop the required skills and knowledge to ensure confident understanding and ownership.

NICE Actimize Education Services offer tailored and cost-effective packages to help clients:

- Focus on full benefit of NICE Actimize solutions
- Achieve faster ROI
- Reduce training costs and inconvenience of travel
- Maintain confidence in complying with FCC regulations

Develop advanced skills on relevant topics through formal and informal training. Representative training courses include:

- System Operations
- RCM for Business Users
- DART for Business Users
- Policy Manager for Business Users
- Basic AIS and RCM / ActOne Platform
- ERCM Advanced Implementation
- ActOne Extend Advanced Implementation
- Individual Solution Implementation

NICE Actimize Education Services offers an extensive suite of course offerings designed to:

- Ensure full and comprehensive product understanding

- Enhance your ability to use NICE Actimize solutions effectively

- Create an easy path to product usage mastery

- Leverage your investment in NICE Actimize solutions

## Contact us to learn more.

Our suite of courses teaches your internal resources to more effectively:

- Implement patches
- Deliver new releases
- Perform system customization
- Set up alert and case views
- Perform health checks
- Create and manage users or groups

Comprehensive training courses are categorized by Actimize solution and geared toward role-specific functional groups, including business analysts, investigators, strategy managers, system administrators, operations and support staff, implementers, and developers.

**HOW IT WORKS:**

Our training is presented using:

- WebEx instructor-led courses
- Onsite classroom courses with an in-person instructor
- eLearning available on NICE Dojo
- Self-Paced Learning Packages

**In all cases:**

- Training builds from initial concepts to more detailed and involved methodologies.
- Clients learn in a focused, direct manner with appropriate hands-on training.

Many advanced courses also include a sandbox environment that remains with you following training to provide additional exposure to more complex features and functionality. This enables clients to immediately implement lessons learned in their own environment.

Flexible training options also include open enrollment classes in New York City, London, Pune and Johannesburg.

**Custom services include:**

- Skills gap analysis
- Capabilities assessment
- Formal NICE Actimize training plan
- Certification program
- Mentoring partnership with Consulting and Advisory Practice (eCAP)

All training is delivered by NICE Actimize experienced education specialists with extensive business and operational experience.

Courses listed in the NICE Actimize Education Services Catalog are available to our clients, signed partners and employees only.

## About NICE Actimize

NICE Actimize is the largest and broadest provider of financial crime, risk and compliance solutions for regional and global financial institutions, as well as government regulators. Consistently ranked as number one in the space, NICE Actimize experts apply innovative technology to protect institutions and safeguard consumers and investors assets by identifying financial crime, preventing fraud and providing regulatory compliance. The company provides real-time, cross-channel fraud prevention, anti-money laundering detection, and trading surveillance solutions that address such concerns as payment fraud, cybercrime, sanctions monitoring, market abuse, customer due diligence and insider trading.