

Self-Sufficiency Package

Education and Consulting: A Client's Path to Empowerment



As advocates for success, NICE Actimize University and Actimize X-cellerate consultants have joined forces to build training packages tailored to clients' specific needs.

Our goal: Empower clients towards independence

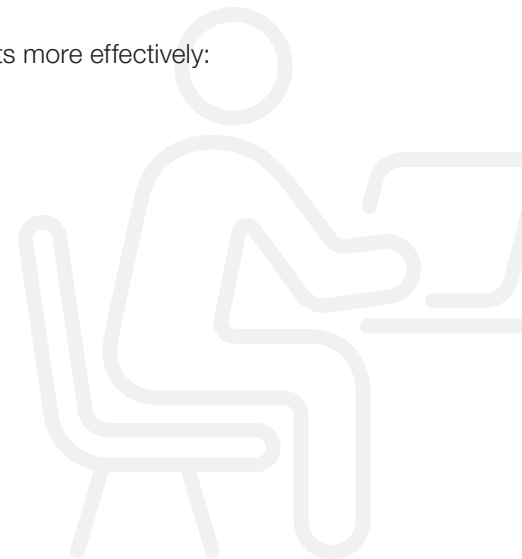
The Self-Sufficiency package is for the client who wants to become more independent by *advancing their skills* for greater flexibility in how they manage NICE Actimize solutions. Self-Sufficiency Packages cater to clients who want to build knowledge for internal teams to have a better understanding and more effective use of NICE Actimize products. The package allows clients to “*learn it*” then “*do it*” themselves.

With this in mind, our Self-Sufficiency packages are individually designed to help clients more effectively:

- Implement patches
- Deliver new releases
- Perform system customization

A cost-effective package ultimately empowers clients to:

- Focus on full benefit of NICE Actimize solutions
- Achieve faster ROI
- Reduce training and travel costs
- Maintain compliance with FCC regulations
- Develop advanced skills on relevant topics through formal and informal training



2020 Course Topics

For a full course listing, download our course catalog at: niceactimize.com/services/education-services

System Operations • ActOne Extend Implementation • ActOne for Business Users
DART for Business Users • Basic AIS and ActOne Platform
Policy Manager for Business Analysts

Additional courses added throughout the year

Contact us at ProfessionalServices@NICEActimize.com to learn more.

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Approach

- Capabilities assessment
- Skills gap analysis
- Formal NICE Actimize training plan
- Tailored training – onsite and remote

Custom packages Include:

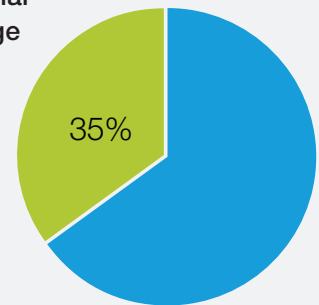
- Evaluation and assessment
- Formal instructor-led training
- Certification
- Mentoring partnership with the Actimize X-celerate consultants

Our **Self-Sufficiency methodology** provides a collaborative forum to identify a current state of programs and skills to define appropriate engagement models, timelines and deliverables. The model includes action items such as knowledge share, evaluation of operations/skills, business output and performance gaps.

Our experienced teams offer best-in-class insight, training and technical expertise to go beyond the implementation and deployment of NICE Actimize solutions. This model provides best practices leveraging industry consortium to help you get the most out of your financial crime program investment and resources.

Savings Example

Based on annual amount of previously outsourced hours compared to client potential in using existing internal resources to manage NICE Actimize solutions



Flexible training options to meet your needs:

- Private Virtual Instructor-led Hands-on Training (VIHT)
- Onsite instructor-facing
- Globally schedule public VIHT
- eLearning

Certification Program

Validating knowledge and expertise in an Actimize solution

- 1**
 - Basic AIS and RCM (ActOne)
 - Training Knowledge Test
- 2**
 - System Operations
 - Knowledge Test
- 3**
 - Solution Implementation Training
 - Knowledge Test
 - Practical Test
- 4**
 - Practical Experience - Minimum 500 hours (~3 months)
 - Project Package Template to document the field experience

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