



# Self-Sufficiency Package

## Education and Consulting: A Client's Path to Empowerment



As advocates for success, NICE Actimize Education Services and Enterprise Consulting & Advisory Practice (eCAP) have joined forces to build training packages tailored to clients' specific needs.

### Our goal: Empower clients towards independence.

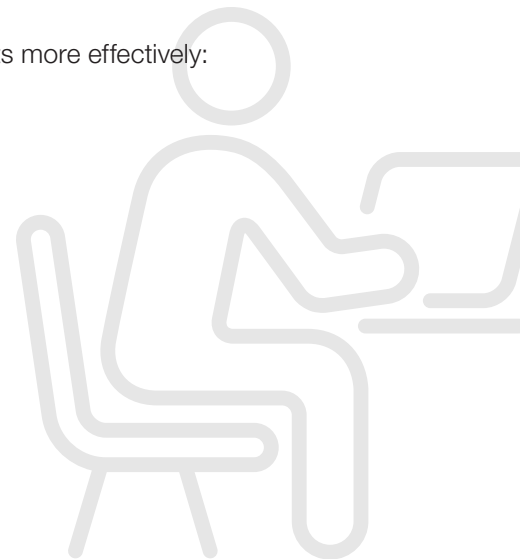
The Self-Sufficiency package is for the client who wants to become more independent by *advancing their skills* for greater flexibility in how they manage NICE Actimize solutions. For the client who wants to *build knowledge* for internal teams to have a better understanding and more effective use of NICE Actimize products. The package allows clients to *"learn it"* then *"do it"* themselves.

With this in mind, our Self-Sufficiency packages are individually designed to help clients more effectively:

- Implement patches
- Deliver new releases
- Perform system customization

A cost-effective package ultimately empowers clients to:

- Focus on full benefit of NICE Actimize solutions
- Achieve faster ROI
- Reduce training costs and inconvenience of travel
- Maintain confidence in complying with FCC regulations
- Develop advanced skills on relevant topics through formal and informal training



### 2019 Course Topics

For a full course listing, download our course catalog at: [niceactimize.com/services/education-services](http://niceactimize.com/services/education-services)

**System Operations** • **ERCM Advanced Implementation** • **RCM for Business Users**  
**DART for Business Users** • **Basic AIS and RCM / ActOne Platform**  
**Policy Manager for Business Analysts and Strategy Managers**

Additional courses added throughout the year

Contact us at [ProfessionalServices@NICEActimize.com](mailto:ProfessionalServices@NICEActimize.com) to learn more.



### Approach

- Capabilities assessment
- Skills gap analysis
- Formal NICE Actimize training plan
- Tailored training – onsite and remote

### Custom Packages Include:

- Evaluation and assessment
- Formal instructor-led training
- Self-paced training
- Certification
- Mentoring partnership with the Consulting and Advisory Practice (eCAP)

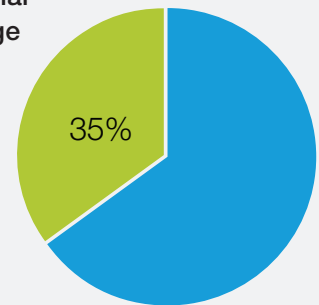
Education and Consulting:  
A Client’s Path to Empowerment

Our **Self-Sufficiency methodology** provides collaborative forum to identify a current state of programs and skills to define appropriate engagement models, timelines and deliverables. The model includes action items such as knowledge share, evaluation of operations/skills, business output and performance gaps.

Our experienced teams offers best-in-class insight, training and technical expertise to go beyond the implementation and deployment of NICE Actimize solutions. This model provides best practices leveraging industry consortium to help you get the most out of your financial crime program investment and resources.

### Savings Example

**Based on annual amount of previously outsourced hours compared to client potential in using existing internal resources to manage NICE Actimize solutions**



### Flexible training options to meet your needs:

- Onsite instructor-facing
- Open enrollment
- NYC, London, Pune, Johannesburg
- WebEx
- eLearning
- Self-paced learning packages

### Certification Program

Validating knowledge and expertise in an Actimize solution

- Basic AIS and RCM (ActOne)
  - Training Knowledge Test
- System Operations
  - Knowledge Test
- Solution Implementation Training
  - Knowledge Test
  - Practical Test
- Practical Experience - Minimum 500 hours (~ 3 months)
  - Project Package Template to document the field experience

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Contact us at [ProfessionalServices@NICEActimize.com](mailto:ProfessionalServices@NICEActimize.com) to learn more.