NICE Actimize

Xceed FraudDESK CoPilot

Your New Generative AI-Powered Fraud Analyst Assistant.

NICE Actimize Xceed's FraudDESK CoPilot is NICE Actimize's new Fraud Analyst Assistant that uses the power of generative AI(GenAI) coupled with our proven financial crime expertise to **help you fight financial crime smarter, better, and faster**.

Xceed FraudDESK CoPilot is part of the next innovative GenAI chapter that is igniting innovation in fighting financial crime to **create unprecedented efficiency gains on operational analysis**.

Focus on What Matters the Most

Xceed FraudDESK CoPilot is designed to do the repeatable, tedious hard work of alert triages, prioritizations, and case narrations so that your fraud analysts focus only on what matters the most.

Every day, fraud analysts perform hundreds of repeatable alert triage tasks, making decisions on when and where to intervene and write cases. Xceed FraudDESK CoPilot is a GenAI chatbot that specializes in financial crime to assist 24x7/365, weekends and holidays included. Simply put, Xceed FraudDESK CoPilot will work around the clock so you don't have to.

Unprecedented Innovation in Financial Crime

NICE Actimize is expanding its Xceed AI FRAML platform by integrating Generative AI(GenAI) purpose-built FinCrime Large Language Models (LLMs) with its patented AI-first Bayesian probabilistic graphical models that **protect hundreds of financial institutions from digital banking & payments fraud across all channels in real-time.**
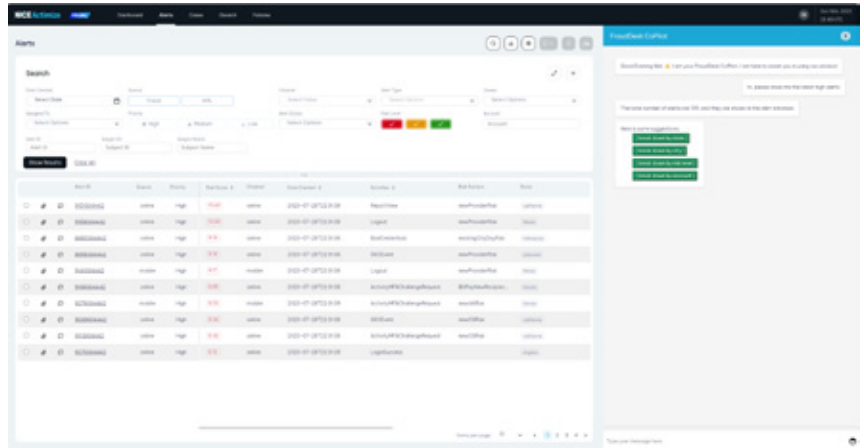
Key Benefits

- 80% efficiency in fincrime operational analysis

- **Natural Language Search:** Enter a full sequence of questions and converse with the GenAI CoPilot

- **Auto-Alert Triage**: Automatically triage high-priority alerts and suggestions for review

- **Auto-Case Decisioning and Auto-Narrative**: Auto-case and suggest a case narrative as well as a link analysis to ease your investigations

- **Reports & Dashboard Generation**: Take fincrime business intelligence to a whole new level by not only easing reports & dashboards but also by generating insights from customer data using natural language queries, making data analysis smarter, faster, and more accessible to analysts
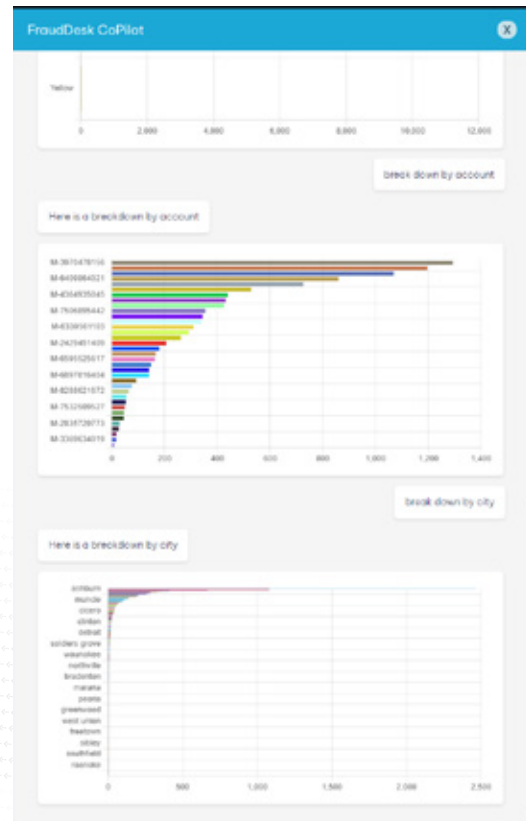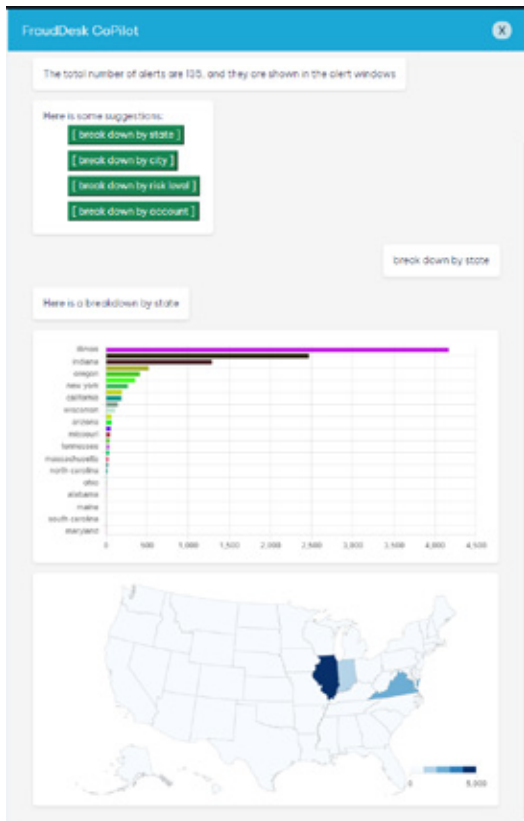
→ **Schedule a demo**

Xceed FraudDESK CoPilot in Action

Xceed FraudDESK CoPilot allows analysts to converse with FraudDESK CoPilot using their own words such as "Can you give me the riskiest alerts for today?". Possible answers could be "You have 3 riskiest alerts created for review", or "Wire account XXXX901 has 3 cross channel risk factors. Confirmed fraud 3 weeks ago, unusual recipient with high amount of transactions", or "OFAC FedNow alert 768 transaction #pkl recipients has a 90 points OFAC list match and has been put on hold for review" ....

Another use is to ask the CoPilot to generate reports and dashboards. For ex: "Could you chart the number of high-risk customers per branch?". "Sure, here is the chart."

"Please give me a fraud team productivity dashboard for the last 7 days". "Sure, here is the report."

It's time to accelerate your fincrime prevention with the power of FraudDESK CoPilot.