NICE Actimize

Datasheet

Do you have insight into your productivity?

More than half of financial services organizations (FSOs) say that their risk and compliance teams spend more than 30 percent of their time on manual processes. Of these, almost a third say that their analysts spend more than 50 percent of their alert review through case investigation time on manual processes. Lacking visibility into essential data about speed, accuracy, backlogs and bottlenecks means figures like these are unlikely to improve. In the face of rising costs, regulation, and sophistication of financial crime, is this something you can afford to miss?

Productivity is never an accident

Helping individuals increase their output, improve their processes, and become more accurate is not easy work, but it pays off. Even a small increase in any of these metrics can mean significant savings of time and money, crime prevention, and lowered risk. That's why risk and compliance teams need productivity measurement tools in their arsenal to help identify and address gaps as soon as they pop up, and tune workflows to make sure bottlenecks don't happen again. This means a solution that can help identify anomalies in alert or case investigations, report on key performance indicators, and finally, provide actionable information to help concretely improve productivity.

Productivity within your reach

ActOne Productivity Studio measures individual and team performance to help organizations optimize and improve their operations. It includes three key capabilities:

- **Productivity Insights:** Dashboards showing individual and team performance across a variety of indicators, giving you unprecedented insight into your operations
- **Operational Analytics:** Actionable alerts based on anomalous patterns in operational activities, helping you identify bottlenecks and tune workflows
- **Next-Best-Action Guidance:** Information for analysts based on prior activity to help them determine the optimal next step in their alert review or case investigation

Productivity Studio analyzes data that resides in any Actimize solution, helping you increase consistency and efficiency while lowering cost and better managing risk. That sounds like a win to us.



