All case management solutions aren’t created equal. Whether a financial institution (FI) wants to upgrade their existing solution or are considering their first implementation, below are some top considerations and tips to help with the decision.

- **Understand your base requirements** before searching for a solution so you can one that best aligns with your needs.
- **Don’t assume that there’s any specific functionality** in the solution.
- **Ensure that the vendor will make periodic and timely changes** to the solution when needed.
- **Look for basic capabilities**, such as robotic process automation (RPA), to streamline employees’ tasks and improve morale.
- **Consider orchestration hubs** that can enable access to different point solutions and unify results in a risk engine that scores and prioritizes alerts and vets results.
- **Know in advance when new vendor releases are planned** and budget accordingly so they can be implemented.
- **Ensure the vendor offers a cloud option** so you can either support a cloud implementation or a hosted upgrade.
- **Confirm the solution offers an upgradable framework** for any changes that need to be retrofitted to your organization.

Your enterprise risk case management solution must be agile, unified, and purpose-built for financial crime and compliance. It should support the ability to drive innovation-led efficiencies.

With ActOne, you get a solution that delivers a single view of risk and eliminates a siloed approach that hinders operational efficiency. ActOne reduces redundancy and decreases the total cost of producing numerous products together—whether it’s data, integrations, infrastructure, application licensing and development, as well as support for these solutions.

Find out how ActOne can transform case management at your financial institution.