NICE
Actimize

X-ccelerate

eCAP Services
Catalog

April 2023
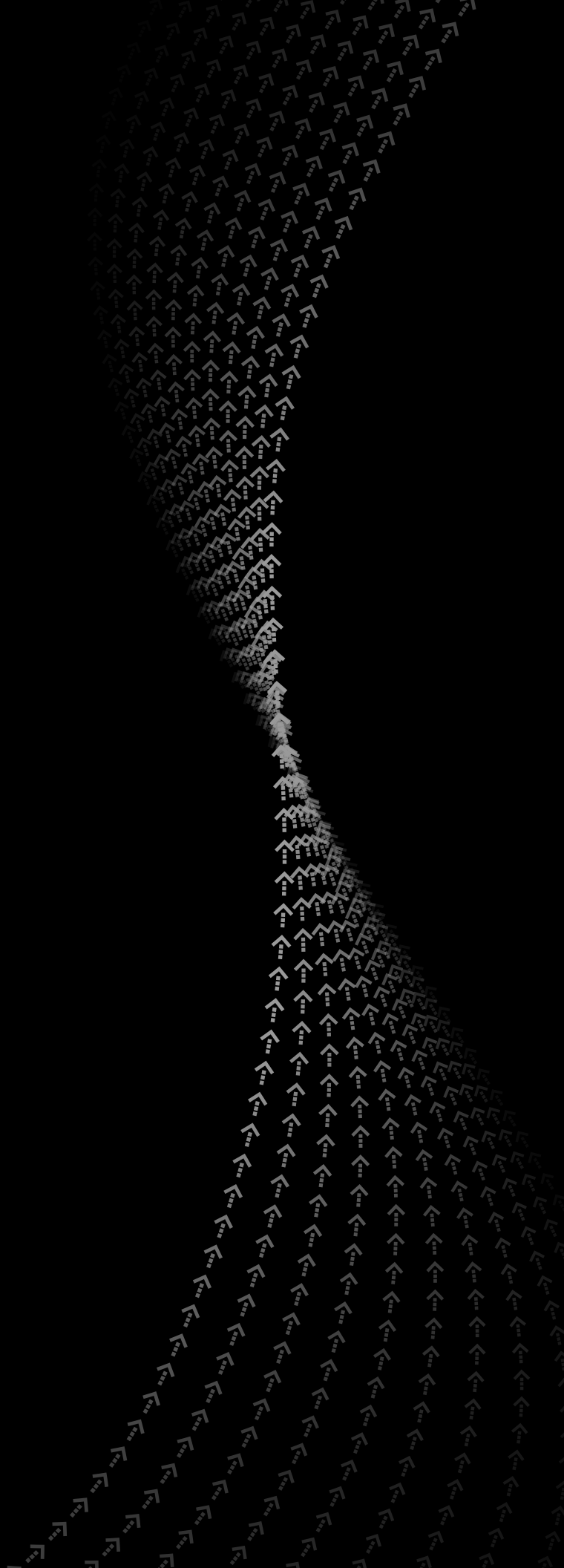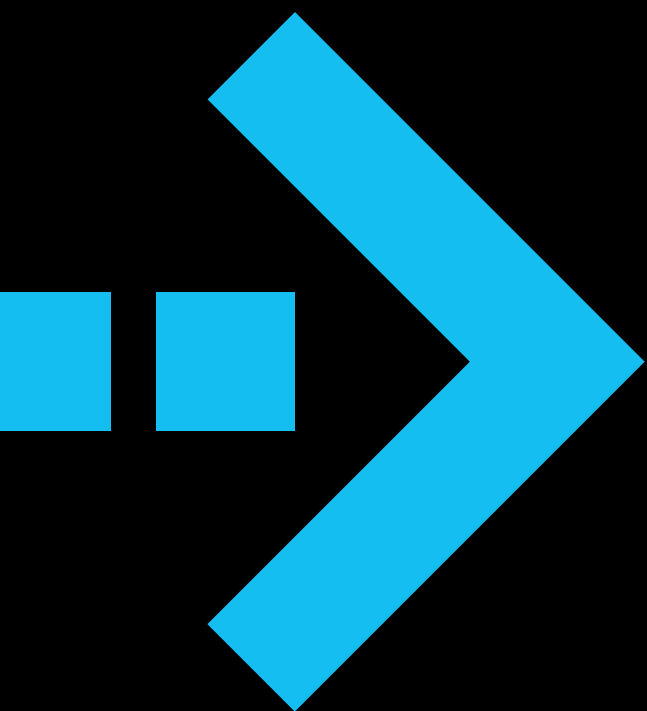
Contents

# Enterprise Consulting & Advisory Practice

Enterprise Consulting & Advisory Practice (eCAP)

- Our Consultants provide **value** to Business and Technical Users from our **expertise** in Actimize solutions and from our **domain experience**

- Through standalone and continuous improvement services, we **enable our customers** to...
  - » Reduce losses
  - » Address regulatory risk
  - » Reduce operational overheads
  - » Improve customer experience
  - » Adapt to new Fraud/AML threats
  - » Increase system stability and performance

- We provide **thought leadership** to our customers and within Actimize
  - » Attending User Groups and Roundtables
  - » Producing Podcasts and Blogs

Our Customers
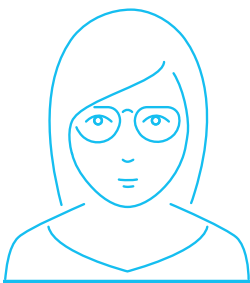
Senior Financial
Crime Managers
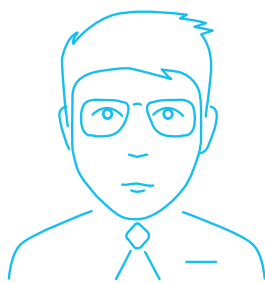
Strategy Manager

Operations
Manager
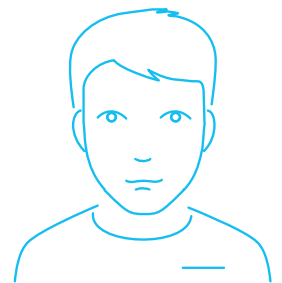
Technology

Common Challenges Addressed by eCAP Services

We need to reduce the time to work alerts to reduce operating costs

Our organisation is too slow to react to new trends and regulatory requirements

We need a solution in place quickly to address a regulatory deadline

Our solution is generating too many alerts with too many false positives

We need experts who can design a solution that will meet our challenges

We are not detecting sufficient financial crime

We are seeing an increase in transactions impacting alert volumes and system performance

We are a new bank looking for a simple solution now but with the ability to grow in the future

We want to move our solution to the Cloud

We have acquired a new bank and need to add their customers to our solution

Bringing Value to our Customers

Improving Operational Efficiency

- **UK Bank** **Reduced time to work alerts** by 25%

- **US Card Issuer** **Reduced number of fraud rules** from 2,000 to 1,400 in initial engagement

Detecting More Financial Crime

- **Greek Bank** **Frauds reduced** from 150 per day to 20 per month

- **UK Bank** **Increased fraud value detection** rates from 48% to 70% while **reducing daily alerts** by 25%

- **French Bank** **Application Fraud reduced** by 50%

Increasing Solution Efficiency

- **German Bank** **Increased solution throughput** by 40%

- **US Bank** **Reduced time to** deployment in Cloud

Engagement Model

eCAP Engagement Model

Standalone Services

Business Oriented Training & Workshops

- Builds on the Actimize University training
- Led by Actimize Business Consultants
- Provides training in a business related context
- Uses experience gained from numerous deployments of Actimize solutions
- Structured to provide immediate value

Standalone Advisory Services

- Expanded services to optimise a Client's usage of Actimize solutions
- Sample Services
  » Strategy Optimization
  » Data Assessment
  » Business/Technical Assessment
  » Employee Capabilities Assessments
  » Mergers & Acquisitions
- Specialist services and solutions to address specific requirements

Continuous Improvement

Ongoing Advisory Services

- Consulting based on regular touchpoints with the Client allowing for timely feedback
- Allows for discussion of specific issues, sharing of best practice and of the experience of Actimize SMEs
- Guidance to help the Client refine requirements
- Tracks to address:
  » Strategy/Operations
  » Technical

Strategic Partnership

- Longer term support
- A comprehensive package of services covering:
  » Vision & Strategy
  » Business Processes
  » Technology
  » Data Quality
  » People
  » Innovation
- Provides a programme of continuous improvement
- Controlled and predictable costs

Delivery Support Services

DeliverySupport

- Services designed to add value to deployments of Actimize solutions
  » Client Discovery & Business Roadmap Definition
  » Quick Start
  » Cloud Migration Advisory
- Provide additional expertise over standard deployments & upgrades
- Ensure that the solution delivered meets the Client's objectives and challenges

Maximise value of Actimize solution

Engagement Model–Advisory Services

Engagement Type	Services		Benefits
Standalone	Business Oriented Training	Implementing Successful Detection Strategies in Policy Manager	Increases your knowledge of our solutions and best practices allowing better detection and operations performance. ROI quickly achieved on investment.
	Best Practice Workshops	Best Practices – Building Profiles & Exposing Variables	
		ActOne Designer Best Practices – Designing Workflows	
		ActOne Designer Best Practices – Automating Alert Assignment	
	Advisory Services	Risk Coverage Assessment for AML	Gives a deep review of a specific area with recommendations provided based on best practice. Provides the ability to create a high quality organization with high detection rates while minimising operational overheads and customer impact (where applicable).
		Strategy Optimization for AML	
		Strategy Assessment for Fraud	
		Rule Optimization for Fraud	
		Operations Assessment	
		Technical Assessment	
		Data Assessment	
		Employee Capabilities Assessment	
		Merger & Acquisition Advisory Services	
		TOM Advisory Services	
		Specialist Services and Solutions	
Continuous Improvement	Ongoing Advisory Services	Ongoing Advisory Services – Business	Ongoing access to best practice. Able to react more quickly to new trends and regulatory changes. Solutions able to maintain high quality performance.
		Ongoing Advisory Services – Technical	
		Customer Enablement	
	Strategic Partnership		Reduction in TCO. Faster reaction to trends and/or regulatory changes. Ability to maximize ROI in the Actimize solution.

Delivery Support Services

Engagement Type	Services	Benefit
Delivery Support	Client Discovery	Provides a better understanding of our solutions' capabilities and how it can address your challenges. Solution more likely to address your requirements.
	Business Roadmap Definition	Access to domain experts. Higher quality solution meeting your real needs.
	Quick Start	Low cost with a short time to value. Allows you to build more sophisticated functionality as your organization grows.
	Cloud Migration Advisory	Access to Actimize expertise in deploying our solutions in the Cloud. Reduces risk in the deployment. Faster time to value.

Services Matrix – Drivers vs. Service

Service		Common Drivers									
		We need to reduce the time to work alerts to reduce operating costs	Our solution is generating too many alerts with too many false positives	We are not detecting sufficient financial crime	Our organisation is too slow to react to new trends and regulatory requirements	We need to move to the Cloud	We need a solution in place quickly to address a regulatory deadline	We are seeing an increase in transactions impacting alert volumes and system performance	We have acquired a new bank and need to add their customers to the solution	We are a new bank looking for a simple solution now but with the ability to grow in the future	We need experts who can design a solution that will meet our challenges
Business Oriented Training & Workshops	Implementing Successful Detection Strategies in Policy Manager		✓	✓				✓			
	Best Practices – Building Profiles & Exposing Variables to Policy Manager		✓	✓							
	ActOne Designer Best Practices – Building Workflows	✓									
	ActOne Designer Best Practices – Automating Alert Assignment	✓									
Standalone Advisory Services	Risk Coverage Assessment for AML		✓	✓	✓				✓		
	Strategy Optimization for AML		✓					✓			
	Strategy Assessment for Fraud		✓	✓	✓				✓		
	Rule Optimization for Fraud		✓					✓			
	Operations Assessment	✓		✓				✓	✓		
	Technical Assessment					✓		✓	✓		
	Data Assessment		✓	✓							
	Employee Capabilities Assessment			✓	✓				✓		
	Merger and Acquisition Advisory Services								✓		
	TOM Advisory Services				✓		✓		✓	✓	✓
Ongoing Advisory Services	Ongoing Advisory Services – Business	✓	✓	✓	✓			✓		✓	
	Ongoing Advisory Services – Technical					✓		✓			
	Customer Enablement	✓	✓	✓	✓		✓			✓	
Strategic Partnership			✓	✓	✓			✓		✓	
Delivery Support	Client Discovery	✓	✓	✓	✓			✓			✓
	Business Roadmap Definition									✓	✓
	Quick Start						✓			✓	
	Cloud Migration Advisory					✓					

Our Services Catalog

Business Oriented Training & Workshops

Implementing Successful Detection Strategies in Policy Manager

Drivers

- Poor detection rates and/or too many alerts being created
- Customer not able to realise the full potential of the Actimize solution
- Customer looking to progress to next level of building Policy Manager Rules after Actimize University training

Service Overview

- Training delivered over nine 2.5 hour sessions
- Sessions including:
  - Understanding & measuring your Financial Crime Environment
  - Defining Strategies
  - Analysis Techniques to identify Risk Indicators
  - Advanced Policy Manager Usage
    - » Data available for Policy Manager rules—Going beyond the OOTB solution
    - » Commonly Used Expressions
    - » Sample Rule Snippets

Benefits

- Strategy teams able to realise full potential of solution through the creating of high quality rules
- Detection rates increased while managing impact on operations and customers within the FI's risk appetite

Duration

- Usually performed over 4 to 5 weeks with nine 2.5 hour sessions

Best Practices—Building Profiles & Exposing Variables to Policy Manager

Drivers

- Looking to improve detection through the creation of new profiles and aggregated variables for use in Policy Manager
- Looking to benefit from best practice so new profiles can be implemented efficiently with minimal performance impact

Service Overview

- Run as a 3 hour workshop led by Business and Technical Consultants covering:
  » Identify requirements that are suitable for profiles
  » Best practice in designing & implementing profiles
  » Building aggregated variables
  » Exposing variables to Policy Manager
- Includes 30 hours of follow up support

Benefits

- Gives the Client team confidence in implementing new profiles and variables allowing a shorter time to delivery
- Improved fraud detection capability

Duration

- Follow up support typically provided over 2 – 4 weeks

ActOne Designer Best Practices–Building Workflows

Drivers

- Time to work alerts is too long increasing operating costs
- Investigators require too many steps and clicks to work alerts
- Workflows are overly complex leading to error

Service Overview

- Run as a 3 hour workshop led by Business and Technical Consultants covering:
  - » Review of ActOne workflow capabilities
  - » Transaction vs. Consolidated Alerts
  - » Best practice workflow design
  - » Workflow automation
- Includes 30 hours of follow up support

Benefits

- Users are provided with a better understanding of how to use ActOne Designer as a tool and how to build efficient workflows
- Clients can become self-sufficient in building workflows that reduce operational costs

Duration

- Follow up support typically provided over 2 – 4 weeks

ActOne Designer Best Practices–Automating Alert Assignment

Drivers

- Assignment of alerts to investigators by Team Leaders is inefficient and time consuming
- Investigators "cherry pick" the best/easiest alerts to work

Service Overview

- Run as a 3 hour workshop led by Business and Technical Consultants covering:
  - » Review of ActOne functionality to automated alert assignment (e.g. GetNext)
  - » Best practice strategies for alert assignment
  - » Implementing GetNext functionality
- Includes 30 hours of follow up support

Benefits

- Efficient, automated assignment of alerts
- Team Leaders productivity increased
- KPIs, e.g. time from alert creation to being worked, become more predictable

Duration

- Follow up support typically provided over 2 – 4 weeks

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Standalone Advisory Services

Risk Coverage Assessment for AML

Drivers

- Potential suspicious activity not captured by current rules
- New products, services, or customer types not covered by existing rules
- Risk to rule review not conducted on an ongoing and/or regular basis
- Concerns with coverage identified through internal audit/regulators
- Mergers and acquisitions creating new data sources, merging of systems and expansion of market

Service Overview

- Discovery sessions held to include…
  - » Review current business model
  - » Conduct workshops with client to gather data such as identified risks, products and services offered, customers, entities, and geography
  - » Risk to rules mapping ensuring comprehensive risk mitigation
  - » Review of false positives and rule related metrics
- Recommendations provided in a report on rules to mitigate new risks that emerged since the last risk to rule analysis

Benefits

- Decreased regulatory risk due to comprehensive rule coverage
- Greater risk mitigation as potentially suspicious activity not previously identified due to rule gaps is now being flagged
- Increased confidence in the solution due to improved risk mitigation
- Improved rule efficacy and efficiency due to review of rule metrics, such as false-positive ratio

Duration

- Essentials: ~ 4 weeks
- T2/T3 Organizations: ~ 4–6 weeks
- T1 Organizations: 8+ weeks

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Strategy Optimization for AML

Drivers

- Lack of tuning or review of existing rule set on a regular basis
- New or current risks not covered by existing rules/models
- Gaps and areas of improvement arising from Risk Coverage Assessment

Service Overview

- Perform updates based on Risk Coverage Assessment output including addition/removal of models/rules
- Model/Rule update of scoring, threshold and segmentation
- Tuning and Optimization of current rule set
- Client report provided including updates/recommendations

Benefits

- Reduction in the alert and case volume in addition to false positive ratio
- Improved investigation times as a result of better quality alerts
- Reduction in alerts and false positive ratio drives improved quality of alert to case ratio

Duration

- Essentials: ~ 4 weeks
- T2/T3 Organizations: ~ 8 weeks
- T1 Organizations: Per customer basis

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Strategy Assessment for Fraud

Drivers

- Client strategies are underperforming
  - » Low detection rates
  - » High false positive rates
  - » High alert volumes
  - » Significant customer impact
- Client slow to react to new trends
- New or current risks not covered by existing rules/models
- Client introducing new products or services

Service Overview

- Discovery sessions held to include…
  - » Review of risk appetite
  - » Review of current rule/model performance metrics
  - » Data availability for analysis and within the Actimize solution
  - » Processes to identify trends and actions to address them
  - » Review of scoring, thresholds and segmentation
- Recommendations provided in a report

Benefits

- Improved performance meeting the Client's risk appetite
  - » Higher detection rates
  - » Lower false positive rates
  - » Reduced alert volumes
  - » Customer impact minimised

Duration

- Essentials: ~ 4 weeks
- T2/T3 Organizations: ~ 8 weeks
- T1 Organizations: Per customer basis

Rule Optimization for Fraud

Drivers

- Policy Manager rules are underperforming
  - » Low detection rates
  - » High false positive rates
  - » High alert volumes
  - » Significant customer impact

- We have too many rules and they are difficult to maintain

Service Overview

- Review Client's fraud performance goals
- Review current ruleset
- Rule performance analysis to identify overlapping and non-performant rules
- Review rule performance against model scores
- Analyse missed frauds and provide recommendations for rules to increase detection

Benefits

- Improved performance meeting the Client's risk appetite
  - » Higher detection rates
  - » Lower false positive rates
  - » Reduced alert volumes
  - » Customer impact minimised

- More efficient and compact ruleset

Duration

- Essentials: ~ 4 weeks
- T2/T3 Organizations: ~ 8 weeks
- T1 Organizations: Per customer basis

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Operations Assessment

Drivers

- Increase in average investigation time (AIT)
- Manual processes used to perform daily tasks (e.g. reporting)
- Bottlenecks in the workflow causing delays (e.g. management approvals)
- Use of additional systems to perform investigation
- Poor customer experience (Fraud)
- High rates of "Catch & Release" (Fraud)

Service Overview

- Discovery sessions and follow up workshops held with the Client to review topics including...
  - » Working of Alerts and Cases
  - » Reports, KPIs and usage of DART
  - » Operational review and use of various solutions
  - » Review of current workflow for automation opportunities
  - » Policy and Procedure review and assessment
  - » Assessment of current solution training and needs
- Client report delivered including analysis and recommendations

Benefits

- Reduced operational costs
- Improved quality in reporting as more processes and identified workarounds improve the efficiency of the report process for the analyst and investigator
- Improved quality due to more efficient review process allowing more time to focus on the analysis of the data and reduced time on data gathering and solution utilization

Duration

- Essentials: ~ 4 weeks
- T2/T3 Organizations: ~ 8 weeks
- T1 Organizations: Per customer basis

Technical Assessment

Drivers

- Reduction in performance of the solution
- End users experiencing delays in the solution (i.e. running DART reports)
- Impact of upgrade on current customizations
- Production outages/major incidents in the recent past
- Maintenance issues

Service Overview

- Workshops designed to review and assess current technology state
- Client report provided including analysis/recommendations
- Services can include the following:
  - » Technical Architecture Review
  - » System Issues Review
  - » System Log Review
  - » Patches Review
  - » Volumetric Review
  - » Database Configuration and Behavior Review
  - » Management of the Actimize Systems
  - » Customization Review
  - » Business Context Review

Benefits

- Improved hardware usage
- Reduction in the number of issues post implementation
- Improved usage of the technologies available in the system
- Improved usage of system features and roadmap items removing unnecessary customizations

Duration

- Essentials: ~ 4 weeks
- T2/T3 Organizations: ~ 8 weeks
- T1 Organizations: Per customer basis

Data Assessment

Drivers

- Is the client having data related issues with alert generation and investigation?

- How is the client governing their data?

- Did the client change their business model recently without updating their data inputs?

- Does the client understand Actimize data requirements and attributes?

Service Overview

- Service includes review of documentation, analysis of data and workshops

  » Data Requirements Review
  » Data Feeds Review
  » Data Validation and Gap Analysis (Current Data)
  » Data Controls/Governance Review
  » Gap analysis between client data and data requirements
  » Recommendations on data control enhancements

- Report delivered with findings and recommendations

Benefits

- Improved alert quality—garbage in garbage out, by improving the data that the Actimize solution utilizes the alerts generated will be of higher quality

- Reduced investigation times

- More reliable reports and data for analysis

- Earlier identification of data issues which can impact solution performance

Duration

- Essentials: ~ 4 weeks

- T2/T3 Organizations: ~ 8 weeks

- T1 Organizations: Per customer basis

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Employee Capabilities Assessment

Drivers

- Business users not utilizing all functions/capabilities of the solution
- Need to understand any gaps that may exist with current staff skills level
- Encountered challenges in previous implementations due to staff limitations
- Need to ensure resources have the industry level knowledge required for the role

Service Overview

- Perform a skills and capability review of a client's internal framework to understand the client's ability to manage new licenses/upgrades
- Perform a training needs assessment designed for the client, whether it be on-demand training for the more experienced level person/group or instructor-led training for groups that need more baseline such as AIS, RCM training
- Prepare a plan based on three phased approach including:
  » Skills Level Assessment
  » Instructor-Led Training
  » Mentoring Partnership

Benefits

- Improved understanding of skills level in relation solution implementation and deployment
- Improved understanding of capability level for implementation and deployment of Actimize solutions
- Improved knowledge allowing client to complete training based on own need and schedule with access to a cloud training environment
- Improved knowledge with formal course curriculum offered by Actimize personnel
- Increased return on investment through shortened implementation timeframe and reduction in data issues

Duration

- Essentials: 4 – 6 weeks
- T2/T3 Organizations: 6 – 8 weeks
- T1 Organizations: Per customer basis

Merger and Acquisition Advisory Services

Drivers

- Client has acquired another Bank or portfolio and needs to migrate those customers to their Actimize solution(s) while minimising the impact on both current customers and those acquired from the other Bank
- Client needs to understand the financial crime risk associated with the acquired portfolio and adapt strategies to mitigate that risk
- Client needs to resize their solution(s) to accommodate the additional transaction volumes

Service Overview

- Discovery session to understand Client's overall migration strategy
- Assessment conducted to understand impact to the usage of the Actimize solution(s)

  » Strategy
  » Operations
  » Personnel
  » Technology
  » Solution

- Report delivered containing recommendations including possible further assessments based on standalone offerings, e.g. Strategy/Operations Assessment

Benefits

- Mitigation of risk and impact associated with migrating another Bank's portfolio onto the Client's solution
- Understanding of the impacts on the Actimize solution and having recommendations to resolve them
- Impact on the Client's strategies, operations and customers (old and new) minimized

Duration

- Dependent on scope

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TOM Advisory Services

Drivers

- Is the client is experiencing core issues with their compliance program?
- Has the client received a cease and desist or other regulatory action?
- Has the client recently purchased or merged with another organization that has completely new lines of business?

Service Overview

- Determine the client's five pillars needs, including:
  - » Vision & Strategy
  - » Governance
  - » Process
  - » People
  - » Technology
- Risk rate and score the client's risks and current mitigation for each pillar
- Determine what improvements can be made for each pillar
- Reorganize and document new TOM encapsulating all the pillars

Benefits

- This brownfield approach takes the client's current state and elevates it to incorporate new risks and better operational processes
- The client will be able to streamline their organizational capabilities by reassessing their needs
- Building a target operating model can help alleviate regulatory scrutiny by showing the client's commitment to improving their processes and structures

Duration

- Dependent on scope

Specialist Services and Solutions

In addition to our prescribed services, eCAP can also offer specialist services and solutions to our Clients to address specific requirements.

Specialist Services and Solutions—Examples

Specialist Solutions	• Merchant Monitoring • Application Fraud

Proof of Concept	• Insurance Fraud • Robotic Process Automation

Specialist Services	• VDR Optimization

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Custom Solution Case Study: Application Fraud Prevention

The Problem...

A European Tier 1 FI introduced an application loan product which had a real time branch cash out option.

This product was targeted by first party fraudsters and identity theft fraudsters.

The Solution...

Partnering with Actimize, the bank transformed its batch based fraud detection system into a consolidated real time fraud detecting solution.

Solution introduced real time list matching, real time fuzzy matching, real time location-based logic, and real time entity matching analytics.

The Outcome...

Within one-year, **real time fraud dropped by 50%**, and web fraud had also dropped massively

Operational efficiency has increased by 20%, as the investigators has a **more** consolidated view of data, and streamlined workflow

FI able to offer more products securely and **expand their business**

Able to **react faster** to new fraud trends

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Ongoing Advisory Services

Ongoing Advisory Services—Business

Drivers

- How do we most effectively utilize our Actimize solution?
- How can we use our Actimize solution to keep on top of regulatory requirements/fraud trends?
- What best practices can Actimize recommend to improve our usage of our solution?

Service Overview

- Regular calls held with Actimize Consultants/ SMEs (weekly, bi-weekly or monthly)
- Topics include:
  » Best practice use of the Actimize solution
  » Assistance in writing Policy Manager rules
  » Industry trends

Benefits

- Enhanced solution utilization—the client gets the most from the software they are paying for
- Decreased operational costs—by optimizing the client's use of Actimize, the client can streamline their operations
- Improved detection—the deeper the understanding of the software's capabilities, the better the ability to mitigate financial crime

Duration

- Typically 6 to 12 months with option to renew

Ongoing Advisory Services—Technical

Drivers

- How can we migrate our solution to the Cloud?
- How can we improve system performance/stability?
- What are the best practices when designing environments?
- How can we address the expected increase in transaction volumes?

Service Overview

- Regular calls held with Actimize Consultants/SMEs (weekly, bi-weekly or monthly)
- Topics typically include:
  » Solution performance
  » Support for Cloud
  » System resilience

Benefits

- Ensuring a good, robust infrastructure allowing...
  » Faster and more resilient deployments, reducing the Time To Value (TTV) and Total Cost of Ownership (TCO)
  » Reduction in production incidents
- Access to Actimize technical experts for advice and best practice for topics such as DB performance, Cloud, etc.

Duration

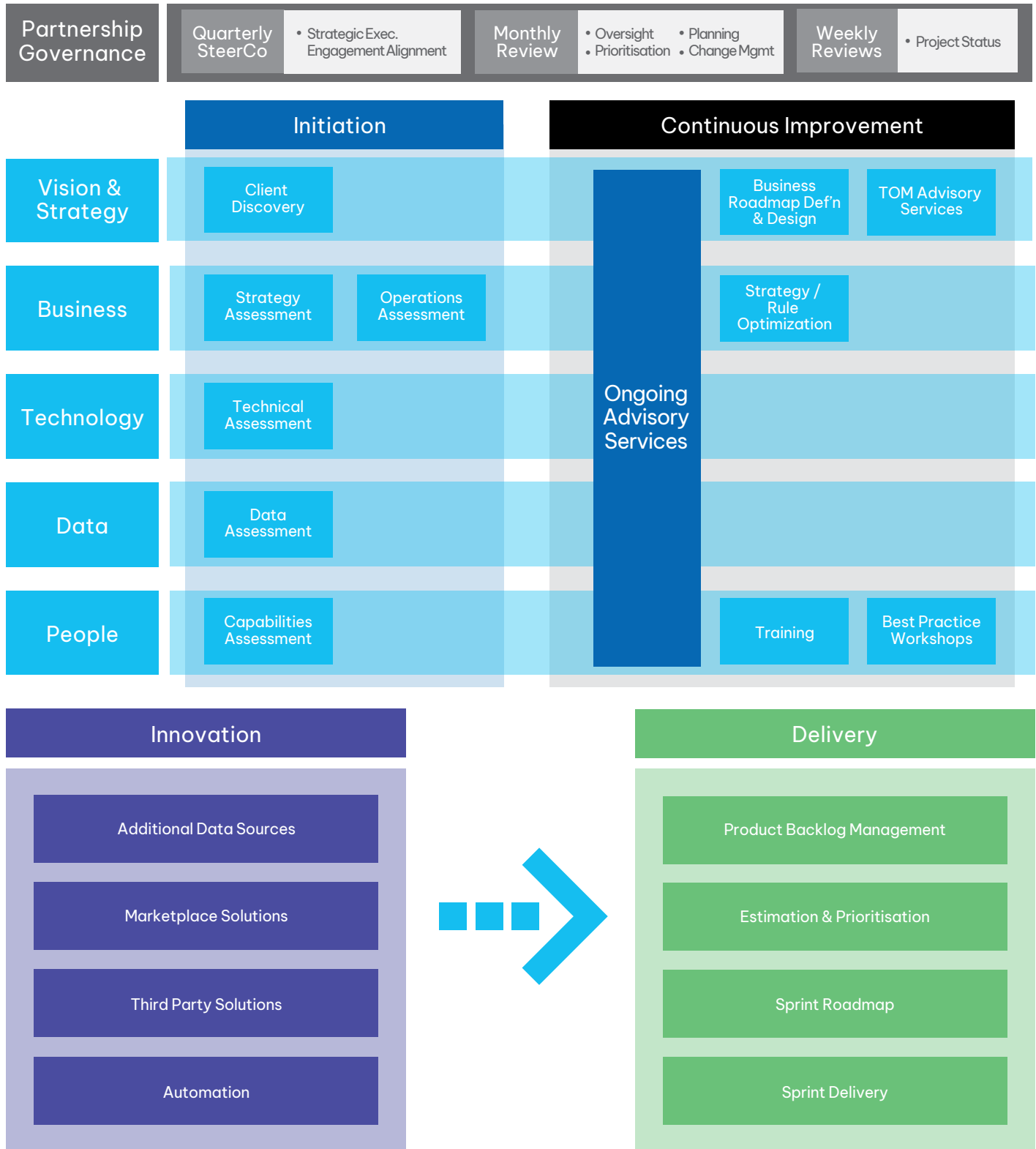- Typically 6 to 12 months with option to renew

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Customer Enablement

Drivers

- Due to staff turnover, our we have lost knowledge and expertise in the Actimize solution impacting our effectiveness
- We are purchase an Actimize solution and we want to ensure self sufficiency

Service Overview

- Service is tailored to the Client's requirements and may include one or more of the following services:
  » Employee Capabilities Assessment
  » Business Oriented Training and Workshops
  » Ongoing Advisory Services
  » Actimize University Training

Benefits

- Client becomes self-sufficient
- Client able to realise the full benefits of their Actimize solution

Duration

- Typically 6 to 12 months with option to renew

Strategic Partnership

Drivers

- How can we most effectively implement our roadmap?
- How can we reduce the cost of our financial crime program?
- How can we use Actimize's solution and domain expertise to improve our capabilities?
- How do we address regulatory change?

Service Overview

- A comprehensive partnership between the Client and Actimize
- Starts with an initial assessment across Business, Technology, Data and People tracks using standalone services described in this catalogue
- Continues with a program of continuous improvement and delivery

Benefits

- Reduction in TCO
- Faster reaction to regulatory changes
- Ability to maximize ROI in the Actimize solution

Duration

- Multi-year engagement

Strategic Partnership

Partnership Governance	Quarterly SteerCo	• Strategic Exec. Engagement Alignment	Monthly Review	• Oversight • Prioritisation	• Planning • Change Mgmt	Weekly Reviews	• Project Status

Initiation

Continuous Improvement

Vision & Strategy	Client Discovery		Business Roadmap Def'n & Design	TOM Advisory Services
Business	Strategy Assessment	Operations Assessment	Strategy / Rule Optimization	
Technology	Technical Assessment	Ongoing Advisory Services		
Data	Data Assessment			
People	Capabilities Assessment		Training	Best Practice Workshops

Innovation

- Additional Data Sources
- Marketplace Solutions
- Third Party Solutions
- Automation

Delivery

- Product Backlog Management
- Estimation & Prioritisation
- Sprint Roadmap
- Sprint Delivery

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Client Discovery & Business Roadmap Definition

Drivers

- I need to define my business requirements and to plan their implementation
- I need to understand the full capabilities of the Actimize solution and how it can be used to address our objectives and challenges
- I need a roadmap to help my organization meet our objectives in the most efficient way possible

Service Overview

- Discovery Workshops conducted to illicit Client's objectives, challenges and future plans
- Solutions Capabilities Workshop held to give the Client a deeper understanding of the solution and how they can use it to address their objectives and challenges
- Working with the Client, Actimize will create a Business Requirements Document and Impact Assessment
- Requirements are then prioritized and a roadmap defined

Benefits

- Allows earlier engagement in a project between the Client and Actimize
- Actimize can help the Client to implement the solution in the most efficient manner possible
- Resulting solution likely to be higher quality and to address the Client's objectives and challenges

Duration

- Dependent on scope

Quick Start

Drivers

- I need a solution to be deployed quickly to address a compliance issue
- We are a new FI who needs a simple solution now, but with the ability to add or customize functionality as we grow

Service Overview

- Initial deployment of an MVP to reduce deployment time
- Additional functionality and customisations can be added in future phases
- Can be deployed in XSE, On-Prem or Customer's Cloud

Benefits

- Low entry cost
- Quick to deploy
- Path available to full Enterprise solution

Duration

- Dependent on scope but intended to be significantly lower than an Enterprise deployment as the functionality is fixed by the MVP

Cloud Migration Advisory

Drivers

- Is there anything I had not accounted for in the planning? In the execution?
- Am I following best practices?
- What are the pitfalls I need to beware of?

Service Overview

- Regular calls held with Actimize Consultants/ SMEs (weekly, bi-weekly or monthly)
- Topics typically include:
  » Cloud migration planning and review
  » Cloud Architecture and infrastructure advisory
  » Technical cloud TOM Advisory
  » Cloud data strategy, governance, and security advisory

Benefits

- Ensuring a good, robust cloud project planning and infrastructure design allowing:
  » Faster deployments reducing the Time To Value (TTV) and Total Cost of Ownership (TCO) of the cloud migration
  » More resilient deployments based on best practices reducing future production incidents
- Access to Actimize expertise and experience with cloud deployment globally and on multiple platforms

Duration

- Dependent on services required

NICE Actimize

Know more. Risk less.

About NICE Actimize

NICE Actimize is the largest and broadest provider of financial crime, risk and compliance solutions for regional and global financial institutions, as well as government regulators. Consistently ranked as number one in the space, NICE Actimize experts apply innovative technology to protect institutions and safeguard consumers' and investors' assets by identifying financial crime, preventing fraud and providing regulatory compliance. The company provides real-time, cross-channel fraud prevention, anti-money laundering detection, and trading surveillance solutions that address such concerns as payment fraud, cybercrime, sanctions monitoring, market abuse, customer due diligence and insider trading.

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