

NICE
Actimize



Brochure

Xceed AI Agents - Transforming Fraud and AML Prevention

Rising Threats in the Era of Faster Payments

Financial institutions are facing unprecedented challenges as fraudsters and money launderers exploit the speed and accessibility of modern banking. The rise of 24x7 faster payments and real-time account openings has outpaced conventional Fraud and AML tools. Legacy systems struggle to keep up, leading to increased alert fatigue among analysts, overwhelming false-positive rates exceeding 95%, missed fraudulent activities, and mounting AML alert backlogs. This situation not only jeopardizes regulatory compliance but also exposes institutions to significant financial losses and reputational damage.

AI Agents: Your Silent Partners Against Financial Crime

Xceed AI Agents transform fraud and AML prevention by seamlessly integrating advanced AI agents into existing workflows. These intelligent assistants work tirelessly behind the scenes, continuously learning and adapting to emerging threats. They augment human analysts' capabilities, allowing institutions to detect and prevent fraud and money laundering more efficiently and effectively.



Reduce False Positives

Minimize alert fatigue by automating routine tasks and prioritizing high-risk alerts



Enhance Detection Accuracy

Continuously refine detection models through AI and analyst collaboration



Boost Analyst Efficiency

Free up analysts to focus on strategic investigations and complex cases



Achieve Regulatory Compliance

Stay ahead of evolving threats while meeting stringent compliance requirements

Xceed AI Agents: Proactive, Specialized, and Collaborative Intelligence

- **Proactive Intelligence with AI Agents**

- » AI Agents act as highly efficient financial crime assistants. They analyze data in real time to sense risks and provide actionable insights. By continuously learning from interactions with data and analysts, they adapt to evolving financial crime scenarios, ensuring that your institution stays one step ahead.

- **Automating Routine Tasks**

- » Routine tasks such as dismissing false positives and summarizing cases are automated by AI Agents. This automation reduces manual workload, decreases the chance of human error, and allows analysts to concentrate on strategic, high-value activities.

- **Analyst-in-the-Loop Collaboration**

- » AI Agents work alongside analysts in a closed-loop system. They learn from analysts' actions, such as labeling false positives and confirming fraud cases. This collaboration refines detection and prevention models, increasing accuracy and effectiveness over time.

- **Enhanced Capabilities with CoPilot**

- » Integration with CoPilot, utilizing advanced generative technologies like Large Language Models (LLMs), captures the intent of analysts and suggests investigative paths in natural language. CoPilot enhances the efficiency of investigations by providing semantic search capabilities and orchestrating workflows that involve multiple AI Agents.

Specialized AI Agents: Tailored Solutions for Financial Crime Prevention

Xceed AI Agents bring a targeted approach to combating financial crime, with each Guardian specializing in critical areas of detection and compliance:

- **Understand AI**

Discover the transformative power of AI agents in driving efficiency, accuracy, and scalability in fraud prevention and financial crime detection.

- **Transform FRAML**

Detect financial crime at transaction speed and stop illicit activities before it's too late. AI agents leverage advanced machine learning and built-in intelligence to enhance FRAML (Fraud and AML) processes, offering unmatched speed and precision.

- **AI-Guided Alert Prioritization**
Maximize efficiency with FraudDESK-powered AI agents that automate routine tasks like backlog alert categorization, triage, and prioritization. High-risk alerts are summarized into actionable cases, saving time and cutting costs dramatically while streamlining workflows.
- **AI Collaborative Investigation**
Experience seamless collaboration between AI Agents and analysts in a closed-loop system. AI continuously learns from analyst input, refining detection models while providing deeper insights—all while keeping human expertise at the forefront.
- **AI Transaction Monitoring Optimizer**
Minimize false positives with AI-powered clustering of customer segments and transaction profiling. Automated entity creation ensures accurate monitoring, enhancing operational efficiency and detection effectiveness.
- **Empowering the FinCrime Workforce 2.0**
Elevate your fraud teams with AI CoPilot tools that assist analysts in complex, multi-step investigations. Automated task scheduling and AI-driven recommendations guide next actions, enabling analysts to work smarter and faster.

Know more. Risk less.

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About NICE Actimize

As a global leader in artificial intelligence, platform services, and cloud solutions, NICE Actimize excels in preventing fraud, detecting financial crime, and supporting regulatory compliance. Over 1,000 organizations across more than 70 countries trust NICE Actimize to protect their institutions and safeguard assets throughout the entire customer lifecycle. With NICE Actimize, customers gain deeper insights and mitigate risks. Learn more at www.niceactimize.com.