

Datasheet

Xceed Online Business Proven Fraud Prevention for Online Business Banking

NICE Actimize Xceed Online Business is the only solution that provides **comprehensive behavior analytics fraud prevention for online business banking**. Xceed Online Business provides turnkey integrations with all major online banking platforms and offers seamless and rapid deployment.

With Xceed Online Business, you can:

- **Reduce losses** and risk by detecting the widest array of current and emerging fraud threats
- **Increase operational efficiency** and team productivity by providing prioritized alerts and rich context for unusual activity
- **Enhance compliance** by conforming to FFIEC guidance that recommends anomaly detection as part of your layered security strategy
- **Enhance brand reputation and customer trust** by proactively protecting online assets
- **Improve competitiveness** by expanding online offerings and service levels while mitigating associated risks

Key Benefits

- Analyze all online banking activities from login to logout
- Detect anomalous behavior based on device, geo-location, time, activities or transaction details, and many other factors
- Rich commercial account history with individual user behavior
- Prioritized alerts based on risk score

The screenshot displays the NICE Actimize Xceed Online Business interface. At the top, there are navigation tabs: My Queue, Filters, Policies, Search, Cases, Users, and More. The user is logged in as John Smith. The interface shows search filters for Date (All Time), From (PT), To (PT), Risk (High, Medium, Low), Status, and Account. Below the filters, a table lists 50 alerts with columns for Risk, Account, Alert Number, Total Alerts, Risk Factor, Activity, and Time. The table shows several alerts with risk scores ranging from 5.8 to 7.2. Below the table, there is a detailed view of a specific alert (Session 180) with tabs for Overview, Account View, Cases (5), Comments (0), and Alert History. The detailed view shows user information (User Time, IP Address, IPTYPE, Provider), risk factors (Unusual Location, New Location), and activities (MFA Success).



With holistic view of online banking activities across all users in a commercial account, fraud analysts can effectively and efficiently identify account compromise and prevent unauthorized wire transfer, ACH payment, and other online payment requests in the multi-user business banking environment.

Stay Productive

With the most precise alerts, fraud analysts can focus on the highest risk sessions, reducing tedious manual reviews and unnecessary customer callbacks.

Training and Certification

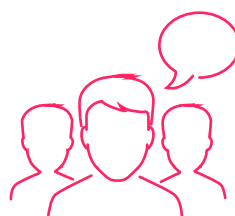
NICE Actimize offers a comprehensive training and certification program designed to enable new and experienced customers to get the most out of the Xceed platform. The curriculum includes a self-paced certification program and instructor led courses for advanced users.



Focus on biggest risk areas across channels



Make faster and better fraud risk decisions



Build trust through more productive customer conversations



Enhance services and offerings based on customer behavior

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