

Datasheet

Xceed Online Retail

Proven Fraud Prevention for Online Retail Banking

NICE Actimize Xceed Online Retail is the only solution that provides **comprehensive behavior analytics fraud prevention for online retail banking**. Xceed Online Retail provides turnkey integrations with all major online banking platforms and offers seamless and rapid deployment.

With Xceed Online Retail, you can:

- **Reduce losses** and risk by detecting the widest array of current and emerging fraud threats
- **Increase operational efficiency** and team productivity by providing prioritized alerts and rich context for unusual activity
- **Enhance compliance** by conforming to FFIEC guidance that recommends anomaly detection as part of your layered security strategy
- **Enhance brand reputation and customer trust** by proactively protecting online assets
- **Improve competitiveness** by expanding online offerings and service levels while mitigating associated risks

Key Benefits

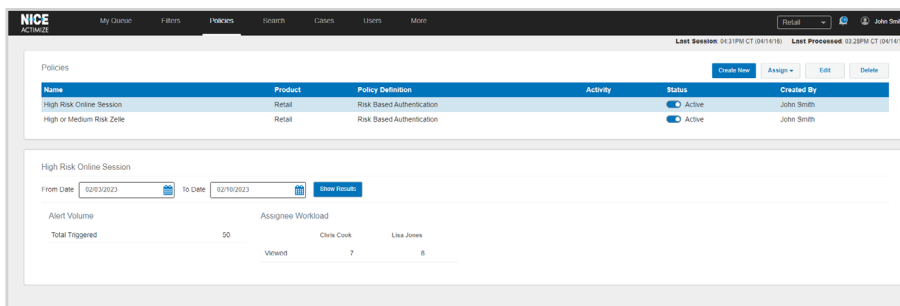
- Analyze all online banking activities from login to logout
- Detect anomalous behavior based on device, geo-location, time, activities or transaction details, and many other factors
- Prioritized alerts based on risk score
- Rich session-specific context and account history
- Streamlined investigations with easy-to-use interface

The screenshot displays the NICE Actimize Xceed Online Retail interface. At the top, there are navigation tabs: My Queue, Filters, Policies, Search, Cases, Users, and More. The 'Search' tab is active, showing search filters for Date (All Time), From (PT), To (PT), Risk (9.0, 8.1, 6.1), Status (checked), and Account (Account Name or ID). Below the filters, a table shows 3 alerts matched. The table has columns for Risk, Account, Alert Number, Total Alerts, Risk Factor, Activity, and Time.

Risk	Account	Alert Number	Total Alerts	Risk Factor	Activity	Time
9.0	SAMHEENA	40	40	GeoLoc, DistVel, +3	MFAFailActy, LoginSuccess, +3	02/17/2021 9:21 AM
8.1	8000123123	70	126	FTRcp, FTAmOrig, +1	P2PTrstfSmt, MFASuccessActy, +3	09/30/2020 11:55 PM
6.1	SAMHEENA	29	40	BrowserConf, GeoNewLoc, +4	LoginFailCred	01/30/2021 11:34 PM

Below the table, there are tabs for Overview, Account View, Cases (2), Comments (0), and Alert History. The 'Alert History' tab is selected, showing a session for 'Session 40' with a risk score of 9.0. The session details include User Time (02/17/2021 9:21 AM), Time-stamp (PT) (02/17/2021 9:21 AM), and Risk Factors (5). The activities listed are Unusual Location (The city: dallas in this session (or a recent session) is new or not frequently used) and 9:21 Login Success (Provider Event Login Event).

With the most precise alerts, fraud analysts can focus on the highest risk sessions, reducing tedious manual reviews and unnecessary customer callbacks. A holistic view of online banking activities with session-specific context helps fraud analysts effectively and efficiently identify account compromise and prevent unauthorized bill pay, P2P payment, and other online payment requests across all retail accounts.



User-defined Policies

Monitor search with user-defined rules provides additional layer of fraud detection. It can drive automated in-session intervention.

Training and Certification

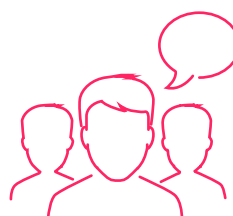
NICE Actimize offers a comprehensive training and certification program designed to enable new and experienced customers to get the most out of the Xceed platform. The curriculum includes a self-paced certification program and instructor led courses for advanced users.



Focus on biggest risk areas across channels



Make faster and better fraud risk decisions



Build trust through more productive customer conversations



Enhance services and offerings based on customer behavior

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