Why NICE Actimize

Safeguarding the financial industry by preventing, detecting, and investigating financial crimes

Focus
Focus exclusively on fraud detection and prevention, with deep domain expertise

Complete
Unified platform and operations with enterprise fraud coverage

Experience
Promoting operational and cost efficiency through management

Single View
Single view of financial crime risk allows you to safeguard your clients and grow your business

Solution Suite for Enterprise Fraud Management
Fraud & Cybercrime Management

About NICE Actimize

NICE Actimize is the largest and broadest provider of financial crime, risk and compliance solutions for regional and global financial institutions, as well as government regulators. Consistently ranked as number one in the space, NICE Actimize experts apply innovative technology to protect institutions and safeguard consumers and investors assets by identifying financial crime, preventing fraud and providing regulatory compliance. The company provides real-time, cross-channel fraud prevention, anti-money laundering detection, and trading surveillance solutions that address such concerns as payment fraud, cybercrime, sanctions monitoring, market abuse, customer due diligence and insider trading.

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Customer-Centric Solutions for a Holistic Approach to Real-Time Fraud Detection & Prevention

Evolving Market and Fraud Trends Require Adaptable Fraud Management

Enhanced customer experience
FIs must ensure that inbound customer experience and outbound risk management are uniform across all channels.

Evolving fraud threats
Fraudsters seek to exploit the weakest link, increasingly targeting mobile channels, commercial and private banking divisions.

Convergence of compliance and risk
Regulators are increasingly focusing on FIs’ fraud operations, requiring detailed insights into fraud models and processes.

Risk Hub Framework
Manage the fraud and cybercrime ecosystem within one environment. Aggregate inputs from fraud models, alerts, and transaction analytics to identify fraudulent payments.

Transaction Data Management
Integrates transactional data, including payments and events, and enables seamless data sharing across multiple channels and lines of business with Actimize’s advanced data management capabilities, enrichment, and mapping. Support every step of the fraud management lifecycle with rich decision-making context and an integrated database that stores all transaction-related data.

Cross-Channel Detection Capabilities
View cross-channel, cross-product activities on a single platform with enterprise-grade analytics for a holistic view of fraud risk. Fully understand entity behavior and track activity across channels with comprehensive profiling capabilities. Manage the dynamic fraud environment with a combination of out-of-the-box and user-defined analytics.

Customer-Centric Fraud Decisioning
Determine interaction, authentication, and contact strategies with rule-based fraud decisioning. Consider customer behaviors in context, for example, fraud score, customer lifetime value, transaction type and amount, and other factors to create effective fraud strategies that detect and prevent fraud while optimizing customer experience.

Remote Banking Fraud
Provides end-to-end digital banking fraud protection which enables institutions to detect and catch fraudulent activities with multi-channel integration, including web, online, mobile, branch, IVR, and contact center - cross-channel interaction analytics to identify suspicious interactions as they occur.

Deposit Fraud
Analyzes risk across silos of data and lines of business and consolidates suspicious activity notifications into account and customer level alerts allowing real-time decisioning from a holistic view of the customer to safely accelerate fund availability and enhance customer satisfaction.

Employee Fraud
Detects fraudulent and non-compliant employee activity across the enterprise, business lines, and channels, providing protection from monetary losses, risk, and reputational damage.

Card Fraud
Customer-centric, cross-channel, and cross-product fraud detection which protects ATM, PIN and signature POS, and Card-Not-Present transactions using a proven library of key risk indicators, multiple detection components, risk models, and customer and account profiling.

Defend Across the Enterprise
Focused, profile-based analytics detect and prevent fraud across multiple channels and allow organizations to rapidly respond to evolving fraud patterns and a changing regulatory environment.

Actimize Enterprise Fraud Management Solutions

Actimize’s market-leading Enterprise Fraud Management Solutions enable organizations to deliver real-time, customer-centric fraud prevention that supports a holistic, fraud management program. The Actimize open platform provides effective fraud controls for modern real-time payment environments.

Reduce Fraud Losses & Reputational Damage
Consolidated account and customer level alerts, cross-channel investigations, and effective reporting and query tools reduce false positives and enhance investigations. In addition, the automatic filing of SAR alerts improves operational efficiency.

Enhance Fraud Controls
Rich cross-channel data including mobile image capture assessment is supported by a proven library of deposit fraud analytic risk models and combined with a holistic view of the customer to ensure stronger controls on check deposit fraud activity.

Integrate Fraud Operations Management
Utilize a flexible operations interface which allows for efficient alert routing and prioritization, workflow management, fraud tagging, documentation, investigations, and reporting. Support one call resolution and consolidate investigation resources across financial products and business units for effective fraud protection.

Open Platform with User-Friendly Tools
Create and refine models quickly, in response to new and evolving threats, via the user-friendly tools on the Actimize integrated fraud management platform without the need for IT or vendor resources.

Private Banking Fraud
Addresses the complexities facing the high-net-worth and ultra-high-net-worth customers of private banks, applying targeted analytics to identify fraudulent payments among the legitimate transactions which are processed by these clients.

Open-nvironment data sharing, leverages model efficiency and allows integration of outputs from multiple solutions to enhance and enrich fraud scores.

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