Solution Suite for Enterprise Fraud Management

IFM-X is paving the journey to autonomous fraud management

The way we fight fraud is constantly evolving. With the growth of new technologies in the financial industry, we see more sophisticated fraud attacks that require advanced analytics to detect. Furthermore, analysts are expected to maintain the frictionless user experience that customers have come accustomed to – all while innovative banking products introduce new types of data at increasing speeds.

NICE Actimize, a market leader in fraud management, offers a solution to today’s challenges and a path forward to address these inevitable complexities of the future. Our Integrated Fraud Management platform, IFM-X, is a fraud hub that consists of data management, analytic engines and strategy and investigation management. With IFM-X, data has no limits, analytics are agile and operations are smart. IFM-X allows financial service organizations (FSOs) to begin their journey to autonomous fraud management.

NICE Actimize recognized as a leader in Enterprise Fraud Management (EFM) by Forrester Research with the highest scores in both “Current Offering” and “Strategy” categories.

NICE Actimize recognized by Frost & Sullivan as technology leader in Enterprise Fraud Management.

Contact your account manager for more information.
NICE Actimize fraud management solutions provide packaged capabilities to solve specific fraud problems, encapsulating years of experience and industry-wide best practices. Our solutions support the end-to-end fraud management process from ingesting data, through providing real-time fraud risk scores, and all the way to decisioning and resolving alerts.

We use behavioral analytics to detect and prevent fraud across multiple payments products and servicing channels to allow organizations a single view of the customer. Consolidated account and customer level alerts, cross-channel investigations, and robust reporting and query tools reduce false positives and enhance investigations - enabling a frictionless customer experience for the FSO’s customers.
Our payments fraud solutions calculate an actionable and explainable fraud risk-score for every transaction in real-time and provide a comprehensive case manager to define strategy, interdict and investigate alerts. Our solution suite detects both unauthorized and authorized fraud scenarios over different payment types including: TCH/RTP, P2P and Zelle, SWIFT/Wire, ACH, UK Faster Payments, BACS, SEPA payments, debit or credit card transactions, checks and various forms of domestic and cross-border payments.

Protect your customers from when they log-in until they log-out. Our Digital Banking Fraud Hub looks at both monetary and non-monetary events to establish a profile of the normal customer behavior and detect abnormalities that can indicate suspicious activity like Account Takeover. The solutions also provide tools to manage FSO’s customer authentication processes, allowing to manage multiple authentication methods and capabilities, and integrating it with your fraud strategy, enhancing both detection and customer experience.

Our solution includes automated detection of common types of employee fraud typologies and attack vectors, such as policy violations, theft of customer or bank funds, and theft of customer data on top of a flexible adaptable “toolbox.” This allows organizations to create appropriate processes and models relevant to their business.

NICE Actimize provides user-friendly tools to enable FSOs to develop additional solutions on top of the NICE Actimize platform. FSOs can expand the NICE Actimize solutions with their analytics or develop end-to-end solutions leveraging the Actimize analytics hub and case management system.

NICE Actimize fraud management solutions can be deployed on-premise on cloud or delivered in a Software-as-a-Service scheme. We help FSOs detect more fraud and service customers better, while improving operational efficiency and reducing costs.
Why NICE Actimize

Safeguarding the financial industry by preventing, detecting, and investigating financial crimes

Focus
Focus exclusively on fraud detection and prevention, with deep domain expertise

Complete
Unified platform and operations with enterprise fraud coverage

Experience
Promoting operational and cost efficiency through management

Single View
Single view of financial crime risk allows you to safeguard your clients and grow your business

About NICE Actimize

NICE Actimize is the largest and broadest provider of financial crime, risk and compliance solutions for regional and global financial institutions, as well as government regulators. Consistently ranked as number one in the space, NICE Actimize experts apply innovative technology to protect institutions and safeguard consumers and investors assets by identifying financial crime, preventing fraud and providing regulatory compliance. The company provides real-time, cross-channel fraud prevention, anti-money laundering detection, and trading surveillance solutions that address such concerns as payment fraud, cybercrime, sanctions monitoring, market abuse, customer due diligence and insider trading.

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