

IFM-X

Brochure

Solution Suite for Enterprise Fraud Management

IFM-X is paving the journey to autonomous fraud management

The way we fight fraud is constantly evolving. With the growth of new technologies in the financial industry, we see more sophisticated fraud attacks that require advanced analytics to detect. Furthermore, analysts are expected to maintain the frictionless user experience that customers have come accustom to-all while innovative banking products introduce new types of data at increasing speeds.

NICE Actimize, a market leader in fraud management, offers a solution to today's challenges and a path forward to address these inevitable complexities of the future. Our Integrated Fraud Management platform, IFM-X, is a fraud hub that consists of data management, analytic engines and strategy and investigation management. With IFM-X, data has no limits, analytics are agile and operations are smart. IFM-X allows Financial Institutions (FIs) to begin their journey to autonomous fraud management.

NICE Actimize combines over 20 years of payments fraud experience with Machine Learning and AI to provide you full coverage against fraud threats.

NICE Actimize recognized as a leader in **Enterprise Fraud Management (EFM)** by Forrester Research with the highest scores in both "Current Offering" and "Strategy" categories.



NICE Actimize recognized by Frost & Sullivan as technology leader in **Enterprise Fraud** <u>Management.</u>



NICE Actimize Fraud Management Solution Suite



Boundless Data

IFM-X brings an end-toend new data management process

- Any Data: Support for any data type, going beyond structed data
- **Easy Integration:** Add and validate new data sources in minutes
- Real-time Big Data Scalability: No limits on amount of data, plus high availability, real-time response time



IFM-X AI relies on expert-infused machine learning analytics powered by Actimize X-Sight AI

- Collective Intelligence: Fraud analytics incorporate industrywide insights to effectively detect fraud
- Use NICE Actimize models or Do It Yourself: Use NICE Actimize fraud analytics managed by a cloud-based service or build your own models on Actimize X-Sight Studio



Smart Operations

Actimize ActOne uses analytics and AI for fraud operations

- **Visual Storytelling:** Holistic view on entity risk, not just the transaction risk
- Smart Automation: Free up your analysts, allowing them to focus on knowledge work, rather than performing rote tasks
- Real-time Response:
 Optimized to protect realtime payments environments

NICE Actimize fraud management solutions provide packaged capabilities to solve specific fraud problems incapsulating years of experience and industry wide best practices. Our solutions support the end-to-end fraud management process from ingesting data, through providing real-time fraud risk scores, and all the way to decisioning and resolving alerts.

We use behavioral analytics to detect and prevent fraud across multiple payments products and servicing channels to allow organizations a single view of the customer. Consolidated account and customer level alerts, cross-channel investigations and robust reporting and query tools reduce false positives and enhance investigations—enabling a frictionless customer experience for the FI's customers.

Payments Fraud

Our payments fraud solutions calculate an actionable and explainable fraud risk-score for every transaction in realtime and provide a comprehensive case manager to define strategy, interdict and investigate alerts. Our solution suite detects both unauthorized and authorized fraud scenarios over different payment types including: TCH/ RTP, P2P and Zelle, SWIFT/Wire, ACH, UK Faster Payments, BACS, SEPA payments, debit or credit card transactions, checks and various forms of of domestic and cross-border payments.

Account Fraud

Protect your customers from when they log-in until they log-out. Our Digital Banking Fraud Hub looks at both monetary and non-monetary events to establish a profile of the normal customer behavior and detect abnormalities that can indicate suspicious activity like Account Takeover. The solutions also provide tools to manage FI's customer authentication processes, allowing to manage multiple authentication methods and capabilities, and integrating it with your fraud strategy, enhancing both detection and customer experience.

Internal Fraud

Our solution includes automated detection of common types of employee fraud typologies and attack vectors, such as policy violations, theft of customer or bank funds, and theft of customer data on top of a flexible adaptable "toolkit." This allows organizations to create appropriate processes and models relevant to their business.

Self-Development Tools

NICE Actimize provides user-friendly tools to enable Fls to develop additional solutions on top of the NICE Actimize platform. Fls can expand the NICE Actimize solutions with their analytics or develop end-to-end solutions leveraging the Actimize analytics hub and case management system.

NICE Actimize fraud management solutions can be deployed on-premise on cloud or delivered in a Softwareas-a-Service scheme. We help FIs detect more fraud and service customers better, while improving operational efficiency and reducing costs.

Know more. Risk less.

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About NICE Actimize

NICE Actimize is the largest and broadest provider of financial crime, risk and compliance solutions for regional and global financial institutions, as well as government regulators. Consistently ranked as number one in the space, NICE Actimize experts apply innovative technology to protect institutions and safeguard consumers' and investors' assets by identifying financial crime, preventing fraud and providing regulatory compliance. The company provides real-time, cross-channel fraud prevention, anti-money laundering detection, and trading surveillance solutions that address such concerns as payment fraud, cybercrime, sanctions monitoring, market abuse, customer due diligence and insider trading.

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