



Revolutionize Fraud and Financial Crime Investigations with generative AI in ActOne's InvestigateAI.

# Increasing Volume and Complexity of Investigations are Weighing on Fraud and Compliance Teams

Financial institutions (FIs) continue to grapple with an overwhelming influx of alerts that require detailed investigations, highlighting the stark inefficiencies of investigation processes. It causes significant backlogs that lead to non-compliance and expose institutions to costly regulatory fines. Additionally, the cost and logistical constraints of scaling human resources to meet these demands are prohibitive:

Reduce investigation time by 50% with generative Al that enriches, prepares and summarizes the alert or case before an investigator opens the work item.

- High alert volumes have outpaced the capacity of traditional processes
- Sophisticated financial crimes require deep domain expertise and advanced analysis
- Training and scaling the workforce to manage the volume and complexity is impractical

To address these challenges, a solution adept at processing vast volumes with precision and speed is needed.

#### **ActOne's InvestigateAl: Significantly Streamlines Investigations**

Harnessing the power of generative AI, InvestigateAI enriches and analyzes alerts and cases, summarizing all pertinent information and recommendations for investigators. Built to meet each institution's unique and complex needs, the solution learns from a company's internal policies and procedures as well as analyst decision-making and feedback, empowering investigators to start smart and execute with precision.

#### InvestigateAI:



Learns and adapts to an institution's policies and procedures continuously



Includes seamless, intelligent, automated conditional enrichment



Synthesizes research and analysis for a generated summary that is intuitive and concise



#### Faster, Smarter, Investigations with ActOne's InvestigateAl

InvestigateAl is a game changer for fraud and financial crime operations teams, significantly reducing investigation time, supporting operational scalability, being adaptable to policy and procedure changes, and enhancing decision-making—all while minimizing manual intervention in financial crime investigations.

InvestigateAl empowers investigators with technology to significantly reduce time spent on manual and non-analytical functions for immediate and noticeable improvements.

- Increased Operational Efficiency: By rapidly processing and summarizing large volumes of data, InvestigateAI does more than drastically reduce the time spent on individual cases. This powerful solution analyzes historic activity and relevant relationships and can quickly evaluate and enrich with third-party data to present a holistic view for the investigator to assess.
- Improved Accuracy and Risk Management: InvestigateAl minimizes manual touchpoints and
  ensures a more consistent and thorough analysis of the critical information needed to make faster
  and more accurate decisions.
- Operational Scalability: By reducing the reliance on human labor, InvestigateAl reduces training
  costs, providing a solution that scales compliance operations in line with growing investigation
  volumes and complexity.
- **Adaptability to Policy Changes:** Built to stand up to regulatory best practices and is fully auditable and transparent. InvestigateAl can quickly adapt to new policy requirements, ensuring Fls adapt quickly in a rapidly evolving landscape regulatory landscape.

### Harnessing NICE Actimize's Expertise with the Power of Generative Al

InvestigateAI is transforming the time-consuming and labor-intensive investigative process that will improve outcome accuracy, enable the strategic reallocation of resources, and enable firms to scale effortlessly.

Integrated into ActOne, our industry-leading enterprise risk case manager trusted by the world's largest institutions and used by over 300,000 analysts and investigators daily, InvestigateAI helps firms maintain superior compliance and investigation standards.





## Know more. Risk less.

info@niceactimize.com
niceactimize.com/blog
% @NICE\_actimize
// company/actimize
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#### About NICE Actimize

NICE Actimize is the largest and broadest provider of financial crime, risk and compliance solutions for regional and global financial institutions, as well as government regulators. Consistently ranked as number one in the space, NICE Actimize experts apply innovative technology to protect institutions and safeguard consumers' and investors' assets by identifying financial crime, preventing fraud and providing regulatory compliance. The company provides real-time, cross-channel fraud prevention, anti-money laundering detection, and trading surveillance solutions that address such concerns as payment fraud, cybercrime, sanctions monitoring, market abuse, customer due diligence and insider trading.

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