

# Regional U.S. Bank Improves Processes & Satisfies Regulators

## About the Institution



Bank has full-service financial portfolio with products and services for retail and commercial customers

## Business Need



Severe pressure from US regulators to better risk-rate customers



Needed single, risk-rating solution to address multiple lines of business



Inability to provide risk managers with tools to manage customized risk thresholds

## The Solution



Actimize Customer Due Diligence identifies, manages, and mitigates customer-related risks for KYC on-boarding & ongoing CDD

## The Impact

Improved and automated existing risk-rating process

Easily met regulatory commitments and timelines



Enhanced reporting to improve system and operational performance