

# Leading European Bank Modernizes Investigations & Infrastructure

## About the Institution



Multinational financial institution with products & services for retail, commercial, private & investment banking

## Business Need



Duplication of entities across different systems; no single customer view



Internal problems related to replacing several legacy systems



Needed single system for compliance business to handle suspicious activities from branches, authorities & internal monitoring systems

## The Solution



Actimize Enterprise Risk Case Manager (ERCM) correlates data & activities across the enterprise, turning multiple flows of information into actionable intelligence

## The Impact

Easy-to-use case management system; Reduced investigation efforts by enriching existing alerts

Consolidated watch list & KYC alerts into a single system



Electronic interface to local authorities enhanced investigations