

Top U.S. Bank Improves Infrastructure & Increases Savings

About the Institution



Portfolio of retail, commercial & small business products to serve its large customer base

Business Need



High financial exposure from deficiencies in fraud management process



Manually intensive & costly operational processes & legacy fraud infrastructure limited potential growth



High rate of customer attrition due to lack of proactive monitoring

The Solution



Actimize Remote Banking provides high-volume, cross-channel transaction monitoring across remote channels

Actimize Commercial Banking delivers a customer-centric, end-to-end solution to detect, interdict, & resolve high-risk fraud events

The Impact

Improved operational efficiency, lowering investigation costs

Major reduction in Wire & ACH Fraud – projected savings of \$250K for both Wires and ACH



Decreased fraud significantly, reducing losses and customer attrition