NICE Actimize

End-to-End Know Your Customer (KYC)

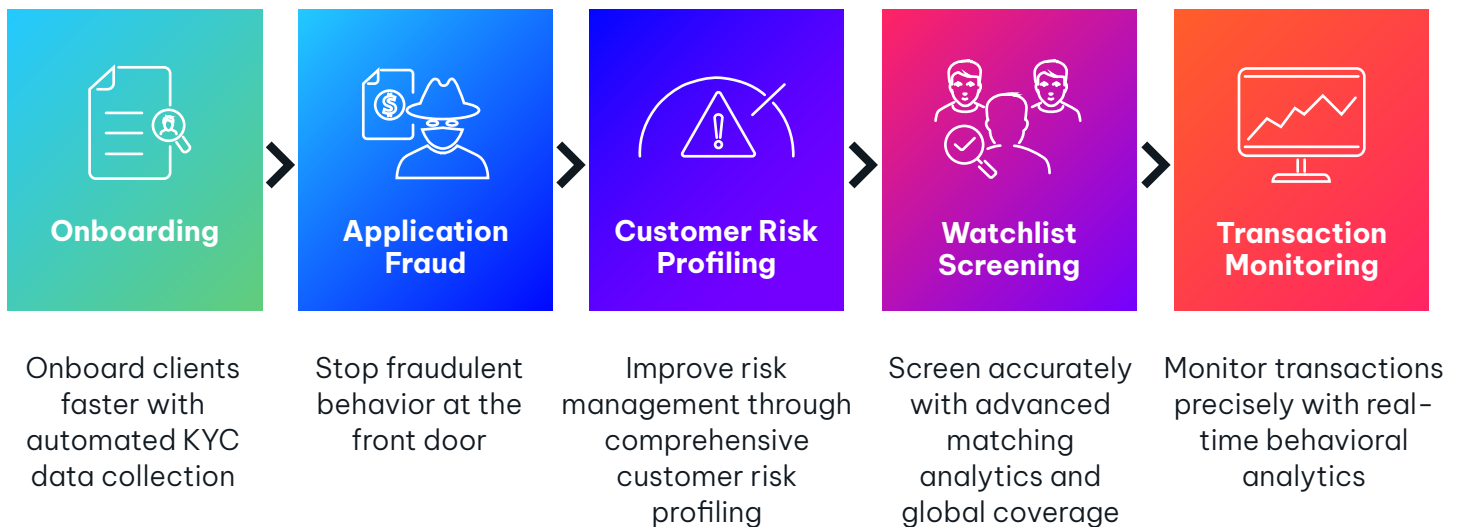Achieve Compliance, Reduce Risk, and Improve Customer Experience

NICE Actimize

Efficient Know Your Customer (KYC) processes are vital for financial institutions' (FIs) compliance and competitiveness. Yet, FIs struggle with managing customer information throughout the client lifecycle, often relying on costly manual processes that create fragmented data and inconsistent profiles.

Siloed KYC programs lead to duplicate efforts, reduced efficiency, and increased operational risks. Static risk assessments limit adaptability and appropriate service offerings, while complex onboarding frustrates customers. FIs should adopt a dynamic, risk-based KYC approach to overcome these challenges.

From Onboarding to Continuous Monitoring – and Everything in Between

NICE Actimize's E2E KYC offering delivers market leading solutions and intelligent orchestration across mission critical data, processes, and people. This reduces operational friction, ensures compliance and improves overall understanding of customer risk across the front-middle-back office.

Onboarding	**Application Fraud**	**Customer Risk Profiling**	**Watchlist Screening**	**Transaction Monitoring**
Onboard clients faster with automated KYC data collection	Stop fraudulent behavior at the front door	Improve risk management through comprehensive customer risk profiling	Screen accurately with advanced matching analytics and global coverage	Monitor transactions precisely with real-time behavioral analytics

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With NICE Actimize, FIs can realize a successful end-to-end KYC program with seamless process and data orchestration, automated workflows, centralized intelligence, and compliance across the customer lifecycle. From onboarding through to continuous monitoring – FIs gain a truly integrated, efficient and transparent KYC program across their organization.

1. **Seamless Initiation and Intake Review:** Achieve seamless client onboarding and KYC data collection through API connectivity to extensive data sources, CRM systems and upstream enterprise applications.

2. **Automated Profile Enrichment & Verification:** Create a single, robust client profile with curated and premium third-party data that is fully enriched and verified.

3. **Robust Screening:** Screen customers against the latest sanctions, politically exposed persons (PEPs), and adverse media lists exposing high-risk entities.

4. **Comprehensive Risk Assessment and Scoring:** Attain multi-factor risk ratings, auditable insights, and configurable workflows for Customer Due Diligence (CDD) vs. Enhanced Due Diligence (EDD) to improve customer review efficiency.

5. **Acceptance and Approval:** Streamline decision-making with automated workflow triggers that notify enterprise systems upon client acceptance, ensuring seamless account approval and activation.

6. **Ongoing Monitoring and Perpetual KYC (pKYC):** Continuously monitor customer risk with an always up-to-date client profile that triggers event-based reviews when there is a change in customer behavior or transaction activity.

Optimize KYC with automated workflows, orchestration of risk and data intelligence, and integrated market leading financial crime solutions.

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Know more. Risk less.

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About NICE Actimize

As a global leader in artificial intelligence, platform services, and cloud solutions, NICE Actimize excels in preventing fraud, detecting financial crime, and supporting regulatory compliance. Over 1,000 organizations across more than 70 countries trust NICE Actimize to protect their institutions and safeguard assets throughout the entire customer lifecycle. With NICE Actimize, customers gain deeper insights and mitigate risks. Learn more at **www.niceactimize.com**.