

NICE Actimize ENGAGE

New York | April 27-28 2026



Agenda

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Day 1 - Monday, April 27

Central Park Metropolitan West Lenox				
8:00 am - 9:00 am	Registration & Breakfast Solutions Showcase Tech & AI Exchange			
Metropolitan East				
9:00 am - 10:00 am	NICE Actimize CEO Address Craig Costigan Industry Keynote Gary Gensler, Former Chair of the SEC			
Metropolitan West Lenox				
10:00 am - 10:30 am	Networking Solutions Showcase Tech & AI Exchange			
10:30 am - 11:30 am	<i>New York West</i>	<i>Empire East</i>	<i>New York East</i>	<i>Empire West</i>
	The Next Frontier: The Future of Smarter, Adaptive Transaction Monitoring <i>Citi, Morgan Stanley Surpass Insights</i>	The Scam Economy: The Industrialization of Payment Fraud <i>BMO Charm Security FBI</i>	When Your Evidence Lies: Onboarding in the Deepfake Era <i>PwC Mitek</i>	Proving Your Surveillance System Actually Works <i>PNC</i>
11:30 am - 12:30 pm	<i>Empire East</i>	<i>New York West</i>	<i>New York East</i>	<i>Empire West</i>
	Network Intelligence in Practice: How Banks Share Information Effectively <i>Michael Steinbach PwC</i>	Tokenization and Stablecoins: Payment Innovation Meets Fraud & Financial Crime Risk <i>Infosys TRM</i>	Financial Crime Tech for Lean Teams: Doing More with Less <i>Butterfield Bank Broadview FCU</i>	Expanding Expectations and Risk Coverage in Trade Surveillance <i>TD Guidepost Solutions Morgan Stanley</i>
Central Park Metropolitan West Lenox				
12:30 pm - 1:45 pm	Lunch & Networking Solutions Showcase Tech & AI Exchange			
Metropolitan East				
1:45 pm - 2:30 pm	Unified Intelligence: Fighting Financial Crime with AI			
2:30 pm - 3:30 pm	<i>Empire East</i>	<i>New York East</i>	<i>New York West</i>	
	AI Reality Check: Hype or Happening <i>FINRA, Mizuho, PwC, US Bank</i>	Breaking the KYC Remediation Cycle <i>Citi, Matrix, MUFG, Synchrony Bank</i>	Driving a Successful AML Transformation in the Cloud: An Actimize Go-Live Story <i>Crowe, Customers Bank</i>	
3:30 pm - 4:30 pm	<i>Empire East</i>	<i>New York West</i>	<i>New York East</i>	
	Mule Accounts: The Organized Crime Superhighway <i>Citigroup CUBE AI Surpass Insights</i>	The Metrics Mindset: How to Elevate Opportunities for Operational Improvement <i>Community First Credit Union Datawalk, Wintrust Bank</i>	FINRA Raises the Bar on Best-Interest Evidence <i>Accenture Capco Deloitte</i>	
4:30 pm - 5:30 pm	Roundtable		Roundtable	
	Cross-Institution Information Sharing		Beneficial Ownership Verification: When the Data Doesn't Exist	
	<i>Central Park</i>		<i>Empire East</i>	
	Roundtable Agentic Case Investigations		Help! Why did my AI flag this? <i>NYU Stern School of Business</i>	
Metropolitan West Lenox				
Networking Solutions Showcase Tech & AI Exchange				
Metropolitan West Lenox				
5:30 pm - 6:30 pm	Happy Hour & Networking Solutions Showcase Tech & AI Exchange			

Sessions and timings are subject to change.

*Eligible for 12.5 CRCEM and CERP, and 8.25 CAFPP NON-ABA CE credits through American Bankers Association (ABA).

** Eligible for Non-ACAMS Credits (These are earned credits from any source other than ACAMS).

***Eligible for 9.6 AAP and APRP credits through Nacha, for seminars covering ACH and Payments Risk only.

**** Eligible for ACFE CPE credits. Credits earned for these sessions meet CPE requirements for CFEs.

Members are responsible for obtaining proof of participation and submitting it upon request to their association.

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Day 2 - Tuesday, April 28

Central Park Metropolitan West Lenox			
8:00 am - 9:00 am	Registration & Breakfast Solutions Showcase Tech & AI Exchange		
Metropolitan East			
9:00 am - 10:00 am	Industry Keynote Walter Pasquarelli, Global AI & Synthetic Reality Expert		
Metropolitan West Lenox			
10:00 am - 10:15 am	Networking Solutions Showcase Tech & AI Exchange		
10:15 am - 11:15 am	<i>New York West</i>	<i>New York East</i>	<i>Empire East</i>
	No Recall, No Time: How Instant Settlement Demands New Fraud and AML Approaches <i>The Clearing House Gusto</i>	From Alerts to Intelligence: How Case Management Data Powers Fraud and FinCrime AI <i>Infosys, Truist, Zenus Bank</i>	Regulatory Realism: What Examiners Expect <i>Valley Bank Kurt Heckers Rabobank</i>
	<i>Empire East</i>	<i>New York West</i>	<i>New York East</i>
11:15 am - 12:15 pm	The Analyst Perspective: Navigating the Financial Crime Technology Landscape <i>Celent, Chartis, IDC, QKS</i>	Beyond Sanctions Screening: Why Evasion Detection Requires Investigation <i>Matrix MetLife</i>	Enhancing Surveillance Team Productivity with AI <i>JPMC RegLabs.ai Schroders</i>
Central Park Metropolitan West Lenox			
12:15 pm - 1:15 pm	Lunch & Networking Solutions Showcase Tech & AI Exchange		
Metropolitan East			
1:15 pm - 2:15 pm	Ask-Me-Anything with Financial Crime Experts Experts answer questions crowdsourced from attendees throughout the conference. A candid, high-impact discussion designed to address real practitioner challenges. <i>The Knoble, PNC</i>		
2:15 pm - 3:15 pm	Central Park		
	Roundtable AI-Centric AML and What Compliance Actually Feels	Roundtable Effective Fraud Strategy Using AI	Roundtable Perpetual KYC Implementation
	Roundtable Cross-Domain Case Investigations: When Fraud Meets AML	Roundtable Modernizing Surveillance Model Controls	
Metropolitan West Lenox			
	Networking Solutions Showcase Tech & AI Exchange		
Metropolitan East			
3:15 pm - 4:15 pm	Closing Keynote Law Enforcement Panel <i>Connecticut State Police, DEA, Department of Homeland Security - HSI</i>		
Metropolitan West Lenox			
4:15 pm - 5:15 pm	Happy Hour & Networking Solutions Showcase Tech & AI Exchange		

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