

# NICE Actimize ENGAGE

New York | April 27-28 2026



## Agenda

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### Day 1 - Monday, April 27

8:00 am - 9:00 am	<b>Registration &amp; Breakfast   Solutions Showcase   Tech &amp; AI Exchange</b>			
9:00 am - 10:00 am	<p><b>NICE Actimize CEO Address</b> Craig Costigan</p> <p><b>Industry Keynote</b> Gary Gensler, Former Chair of the SEC</p>			
10:00 am - 10:30 am	<b>Networking   Solutions Showcase   Tech &amp; AI Exchange</b>			
10:30 am - 11:30 am	<p><b>The Next Frontier: The Future of Smarter, Adaptive Transaction Monitoring</b> <i>Citi, Morgan Stanley, Surpass Insights</i></p>	<p><b>The Scam Economy: The Industrialization of Payment Fraud</b> <i>BMO, Charm Security, FBI</i></p>	<p><b>When Your Evidence Lies: Onboarding in the Deepfake Era</b> <i>PwC</i></p>	<p><b>Proving Your Surveillance System Actually Works</b> <i>PNC</i></p>
11:30 am - 12:30 pm	<p><b>Network Intelligence in Practice: How Banks Share Information Effectively</b> <i>Michael Steinbach, PwC</i></p>	<p><b>Tokenization and Stablecoins: Payment Innovation Meets Fraud &amp; Financial Crime Risk</b> <i>Infosys, TRM</i></p>	<p><b>Financial Crime Tech for Lean Teams: Doing More with Less</b> <i>Butterfield Bank</i></p>	<p><b>Expanding Expectations and Risk Coverage in Trade Surveillance</b> <i>Guidepost Solutions, SMBC</i></p>
12:30 pm - 1:45 pm	<b>Lunch &amp; Networking   Solutions Showcase   Tech &amp; AI Exchange</b>			
1:45 pm - 2:30 pm	<b>The Year Ahead: Fraud and Financial Crime Trends</b>			
2:30 pm - 3:30 pm	<p><b>AI Reality Check: Hype or Happening</b> <i>FINRA, Mizuho, PwC, US Bank</i></p>	<p><b>Breaking the KYC Remediation Cycle</b> <i>Citi, Matrix, MUFG</i></p>	<p><b>Driving a Successful AML Transformation</b> <i>Crowe, Customers Bank</i></p>	
3:30 pm - 4:30 pm	<p><b>Mule Accounts: The Organized Crime Superhighway</b> <i>Citigroup, CUBE AI</i></p>	<p><b>The Metrics Mindset: How to Elevate Opportunities for Operational Improvement</b> <i>Community First Credit Union, Datawalk, Wintrust Bank</i></p>	<p><b>FINRA Raises the Bar on Best-Interest Evidence</b> <i>Accenture, Capco, Deloitte</i></p>	
4:30 pm - 5:30 pm	<b>Roundtable</b> Cross-Institution Information Sharing	<b>Roundtable</b> Beneficial Ownership Verification: When the Data Doesn't Exist	<b>Roundtable</b> Fraud Investigations	
	<b>Roundtable</b> Agentic Case Investigations		Help! Why did my AI flag this? <i>NYU Stern School of Business</i>	
	<b>Networking   Solutions Showcase   Tech &amp; AI Exchange</b>			
5:30 pm - 6:30 pm	<b>Networking &amp; Happy Hour   Solutions Showcase   Tech &amp; AI Exchange</b>			

Sessions and timings are subject to change.

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## Agenda

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### Day 2 - Tuesday, April 28

8:00 am - 9:00 am	<b>Registration &amp; Breakfast   Solutions Showcase   Tech &amp; AI Exchange</b>		
9:00 am - 10:00 am	<b>Industry Keynote</b> Walter Pasquarelli, Global AI & Synthetic Reality Expert		
10:00 am - 10:15 am	<b>Networking   Solutions Showcase   Tech &amp; AI Exchange</b>		
10:15 am - 11:15 am	<b>No Recall, No Time: How Instant Settlement Demands New Fraud and AML Approaches</b> <i>Gusto</i> <i>The Clearing House</i>	<b>From Alerts to Intelligence: How Case Management Data Powers Fraud and FinCrime AI</b> <i>Infosys</i>	<b>Regulatory Realism: What Examiners Expect</b> <i>Valley Bank</i> <i>Kurt Heckers</i>
11:15 am - 12:15 pm	<b>The Analyst Perspective: Navigating the Financial Crime Technology Landscape</b> <i>Chartis, IDC, Celent, QKS</i>	<b>Beyond Sanctions Screening: Why Evasion Detection Requires Investigation</b> <i>Citibank</i> <i>Matrix</i>	<b>Enhancing Surveillance Team Productivity with AI</b> <i>Bank of America</i> <i>RegLabs.ai</i> <i>Schroders</i>
12:15 pm - 1:15 pm	<b>Lunch &amp; Networking   Solutions Showcase   Tech &amp; AI Exchange</b>		
1:15 pm - 2:15 pm	<b>Ask-Me-Anything with Financial Crime Experts</b> Experts answer questions crowdsourced from attendees throughout the conference. A candid, high-impact discussion designed to address real practitioner challenges. <i>The Knoble, PNC</i>		
2:15 pm - 3:15 pm	<b>Roundtable</b> AI-Centric AML and What Compliance Actually Feels	<b>Roundtable</b> Effective Fraud Strategy Using AI	<b>Roundtable</b> Perpetual KYC Implementation
	<b>Roundtable</b> Cross Domain Case Investigations: When Fraud Meets AML	<b>Roundtable</b> Modernizing Surveillance Model Controls	
	<b>Networking   Solutions Showcase   Tech &amp; AI Exchange</b>		
3:15 pm - 4:15 pm	<b>Closing Keynote   Law Enforcement Panel</b> <i>Connecticut State Police, DEA, Homeland Security (HSI)</i>		
4:15 pm - 5:15 pm	<b>Networking   Solutions Showcase   Tech &amp; AI Exchange</b>		

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